

SAMSUNG
wiSeNet

NETWORK CAMERA

User Manual

QND-7010R/7020R/7030R,
QNO-7010R/7020R/7030R,
QNV-7020R/7030R



Network Camera

User Manual

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❖ Design and specifications are subject to change without prior notice.

❖ The initial administrator ID is “admin” and the password should be set when logging in for the first time.

Please change your password every three months to safely protect personal information and to prevent the damage of the information theft.

Please, take note that it's a user's responsibility for the security and any other problems caused by mismanaging a password.

IMPORTANT SAFETY INSTRUCTIONS

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings, Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/ accessories specified by the manufacturer.
12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/ apparatus combination to avoid injury from tip-over.
13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
15. This product is intended to be supplied by a Listed Power Supply Unit marked "Class 2" or "LPS" and rated from 12 Vdc, min. current for each product.



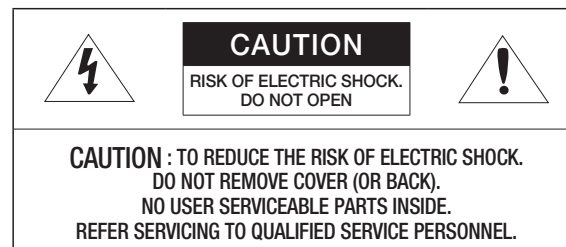
WARNING

TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE. DO NOT INSERT ANY METALLIC OBJECT THROUGH THE VENTILATION GRILLS OR OTHER OPENINGS ON THE EQUIPMENT.

Apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the apparatus.

To prevent injury, this apparatus must be securely attached to the Wall/ceiling in accordance with the installation instructions.

CAUTION



EXPLANATION OF GRAPHICAL SYMBOLS



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

Class I construction

An apparatus with CLASS I construction shall be connected to a MAINS socket outlet with a protective earthing connection.

Battery

Batteries(battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.

Disconnection Device

Disconnect the main plug from the apparatus, if it's defected. And please call a repair man in your location.

When used outside of the U.S., it may be used HAR code with fittings of an approved agency is employed.

CAUTION

Risk of explosion if battery is replaced by an incorrect type.
Dispose of used batteries according to the instructions.

These servicing instructions are for use by qualified service personnel only.
To reduce the risk of electric shock do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.

Please use the input power with just one camera and other devices must not be connected.

The ITE is to be connected only to PoE networks without routing to the outside plant.

Please read the following recommended safety precautions carefully.

- Do not place this apparatus on an uneven surface.
- Do not install on a surface where it is exposed to direct sunlight, near heating equipment or heavy cold area.
- Do not place this apparatus near conductive material.
- Do not attempt to service this apparatus yourself.
- Do not place a glass of water on the product.
- Do not install near any magnetic sources.
- Do not block any ventilation openings.
- Do not place heavy items on the product.
- Please wear protective gloves when installing/removing the camera.
The high temperature of the product surface may cause a burn.

User's Manual is a guidance book for how to use the products.

The meaning of the symbols are shown below.

- Reference : In case of providing information for helping of product's usages
 - Notice : If there's any possibility to occur any damages for the goods and human caused by not following the instruction
- ※ Please read this manual for the safety before using of goods and keep it in the safe place.

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PRODUCT FEATURES

- **Dustproof/Waterproof (IP66) (QNO-7010R/7020R/7030R, QNV-7020R/7030R)**
The dustproof and waterproof design makes you feel at ease when installing the product outdoors or exposing it to rain.
- **IR mode**
If the IR indicator turns on, the product switches to the IR mode for preventing an object from being too bright, which helps you identify the object in near distance.
- **Supports 4 megapixel resolution videos**
- **Multi-Streaming**
This network camera can display videos in different resolutions and qualities simultaneously using different CODECs.
- **Web Browser-based Monitoring**
Using the Internet web browser to display the image in a local network environment.
- **Alarm**
When an event occurs, video is either sent to the email address registered by the user, sent to the FTP server, saved in a Micro SD card or NAS, or a signal is sent to the alert output terminal.
- **Tampering Detection**
Detects tampering attempts on video monitoring.
- **Defocus detection function**
Detects the defocus phenomenon of the camera lens.
- **Motion Detection**
Detects motion from the camera's video input.
- **Auto Detection of Disconnected Network**
Detects network disconnection before triggering an event.
- **ONVIF Compliance**
This product supports ONVIF Profile S&G.
For more information, refer to www.onvif.org.



RECOMMENDED PC SPECIFICATIONS

- CPU : Intel(R) Core(TM) i7 3.4 GHz or higher
- Supported OS : Windows 7, 8.1, 10, Mac OS X 10.9, 10.10, 10.11
- **Plug-in free web viewer**
Supported web browsers : Google Chrome 47, MS Edge 20
- **Plug-in Webviewer**
Supported web browsers : MS Explorer 11, Mozilla Firefox 43, Apple Safari 9 ※ Mac OS X only
- VGA : PCIe 256MB GDDR3 video graphics card or higher

RECOMMENDED MICRO SD/SDHC/SDXC MEMORY CARD SPECIFICATIONS

- Recommended capacity : 4GB ~ 128GB (uhs-1 class)
- For your camera, we recommend you use a memory card from the following manufacturers:
Micro SD/SDHC/SDXC Memory Card : Sandisk, Transcend

NAS RECOMMENDED SPECS

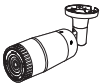
- Recommended capacity : 200GB or higher is recommended.
- Simultaneous access : One unit of NAS can accept a maximum of sixteen camera accesses.
- For this camera, you are recommended to use a NAS with the following manufacturer's specs.

Recommended products	Available sizes
Netgear NAS	A maximum of 16 cameras can access simultaneously.
Synology NAS	A maximum of 16 cameras can access simultaneously.

- ! ■ When you use Netgear's NAS equipment, do not allocate the capacity for use.
- If you use NAS equipment for purposes other than video saving, the number of accessible cameras may be reduced.

WHAT'S INCLUDED

Please check if your camera and accessories are all included in the product package.
(As for each sales country, accessories are not the same.)

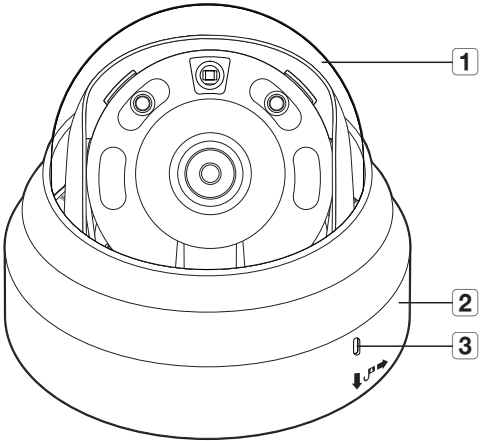
Appearance	Item Name	Quantity	Description	Model Name
	Camera	1		QND-7010R/7020R /7030R
		1		QNO-7010R/7020R /7030R
		1		QNV-7020R/7030R
	Instruction book, Installer S/W CD	1		QND-7010R/7020R /7030R, QNO-7010R/7020R /7030R, QNV-7020R/7030R
	Quick Guide (Optional)	1		QND-7010R/7020R /7030R, QNO-7010R/7020R /7030R, QNV-7020R/7030R
	Warranty card (Optional)	1		QND-7010R/7020R /7030R, QNO-7010R/7020R /7030R, QNV-7020R/7030R
	Template	1	Product installation guide	QND-7010R/7020R /7030R, QNO-7010R/7020R /7030R, QNV-7020R/7030R
	Power Terminal Block	1	Plugged in the power plug	QND-7010R/7020R /7030R, QNV-7020R/7030R

Appearance	Item Name	Quantity	Description	Model Name
	Machine Screws	2	Used for assembling the dome case when installing the product on the pipe, wall mount, etc. or blocking a hole.	QND-7010R/7020R /7030R, QNV-7020R/7030R
	L Wrench	1	Used to control the direction of the camera / Used to remove and replace the dome cover	QNO-7010R/7020R /7030R, QNV-7020R /7030R
	Tapping Screw	2	Used for installation on the wall or ceiling	QND-7010R/7020R /7030R, QNV-7020R/7030R
		3		QNO-7010R/7020R /7030R
	Alarm cable	1	Used when connecting to an alarm	QND-7010R/7020R /7030R
	RJ45 waterproof accessory	1	Used to install in humid places	QNO-7010R/7020R /7030R
	Sunshield	1	It protects the camera from the direct sunlight.	QNO-7010R/7020R /7030R
	Sunshield Hold	1	It fixes the sunshield with the camera.	QNO-7010R/7020R /7030R
	Card-type moisture absorbent	3	Attached when installed.	QNO-7010R/7020R /7030R
		1		QNV-7020R/7030R
	Power Cable	1	Used to plug into the power port	QNV-7020R/7030R

Appearance	Item Name	Quantity	Description	Model Name
	Audio/alarm cable	1	Used to connect with the audio and alarm port	QNV-7020R/7030R
	Cable bush	1	Used to connect the LAN cable with a diameter of Ø7~8.5.	QNV-7020R/7030R
	Plastic Anchor	2	For fixing a screw, Inserted in a hole (reinforced anchoring force)	QNV-7020R/7030R
Options (not included)				
	Pole mount bracket		Cylindrical pole mounting bracket	QNO-7010R/7020R /7030R

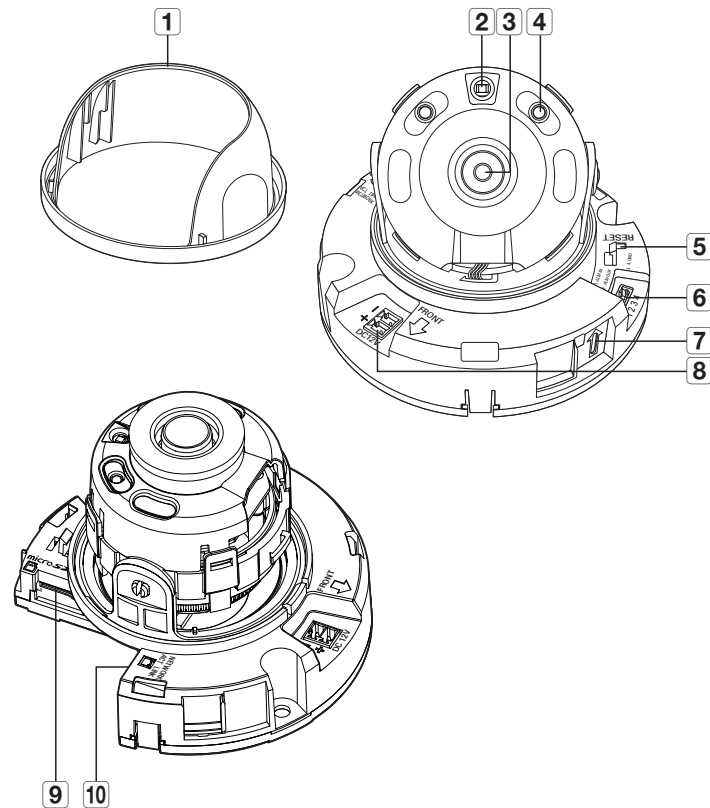
AT A GLANCE (QND-7010R/7020R/7030R)

Appearance



Item	Description
1 Dome cover	Case cover used to protect the lens and the main unit.
2 Camera Case	Housing part that covers the camera body.
3 Microphone hole	Microphone is embedded.

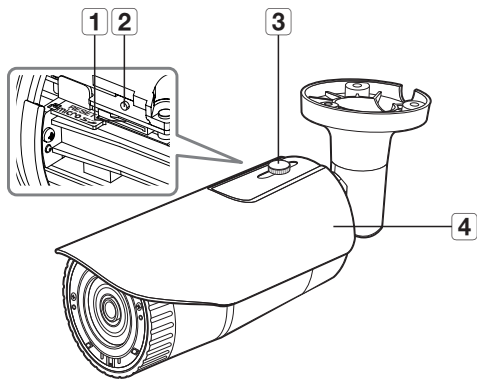
Components



Item		Description
1	Inside cover	Protective cover for the main body.
2	Illumination Sensor	Detects incoming light to control the IR LED.
3	Lens	Lens for the camera.
4	IR LED	These infrared LED's are controlled by the illumination sensor.
5	Reset Button	The button restores all camera settings to the factory default. Press and hold for about 5 seconds to reboot the system. I If you reset the camera, the network settings will be adjusted so that DHCP can be enabled. If there is no DHCP server in the network, you must run the IP Installer program to change the basic network settings such as IP address, Subnet mask, Gateway, etc., before you can connect to the network.
6	Alarm I/O Port	ARM-IN Used to connect the alarm input sensor or external day/night sensor.
		ARM-OUT Used to connect the alarm output signal.
		GND These are common ports to connect alarm input/output signals.
7	Microphone hole	Microphone is embedded.
8	Power Port	Port for power terminal block.
9	Micro SD Memory Card Compartment	Compartment for the Micro SD memory card.
10	Network Port	Used to connect the PoE or Ethernet cable for network connection.

AT A GLANCE (QNO-7010R/7020R/7030R)

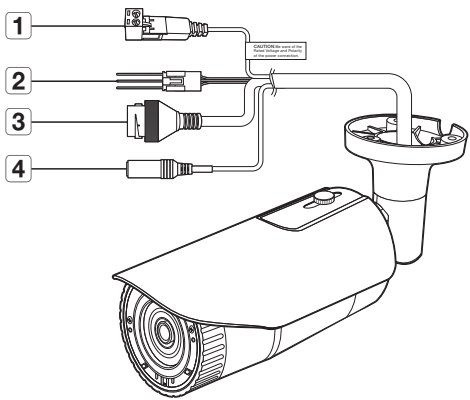
Appearance



Item	Description
1 Micro SD card slot	(Internal space of the product) This is a slot in which you can insert a Micro SD card.
2 Reset Button	The button restores all camera settings to the factory default. Press and hold for about 5 seconds to reboot the system. I If you reset the camera, the network settings will be adjusted so that DHCP can be enabled. If there is no DHCP server in the network, you must run the IP Installer program to change the basic network settings such as IP address, Subnet mask, Gateway, etc., before you can connect to the network.
3 Sunshield Hold	It fixes the sunshield with the camera.
4 Sunshield	It protects the camera from the direct sunlight.

 ■ Wipe out a dirty surface of the lens softly with a lens tissue or cloth to which you have applied ethanol.

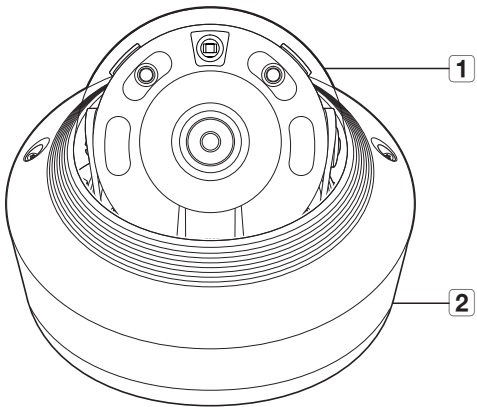
Components



Item	Description
1 Power Port	Used to plug the power cable.
2 Alarm I/O Port	ARM-OUT Used to connect the alarm output signal. GND These are common ports to connect alarm input/output signals. ARM-IN Used to connect the alarm input sensor or external day/night sensor.
3 Network Port	Used to connect the PoE or Ethernet cable for network connection.
4 Audio In Jack	Used to connect to a microphone.

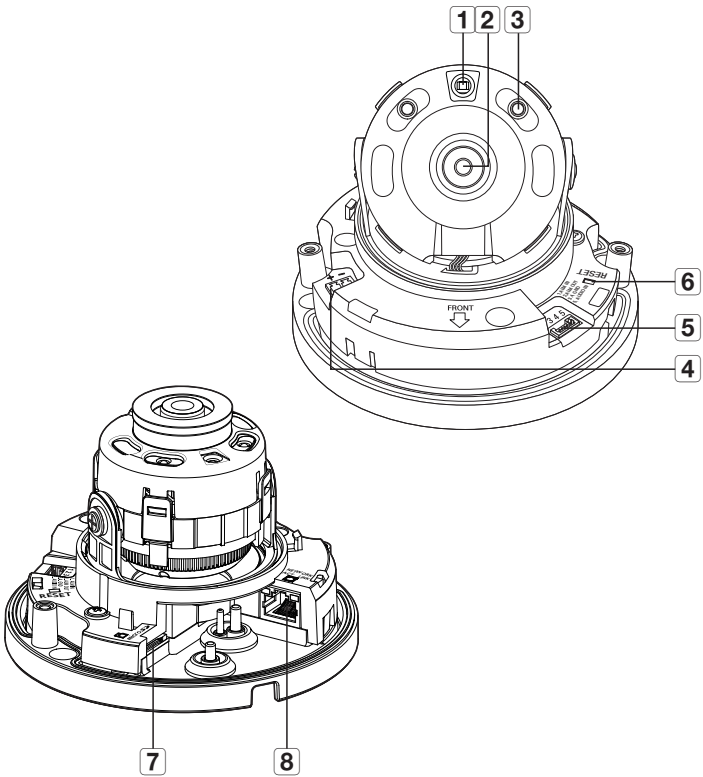
AT A GLANCE (QNV-7020R/7030R)

Appearance



Item	Description
1 Dome cover	Case cover used to protect the lens and the main unit.
2 Camera Case	Housing part that covers the camera body.

Components



Item	Description
1 Illumination Sensor	Detects incoming light to control the IR LED.
2 Lens	Lens for the camera.
3 IR LED	These infrared LED's are controlled by the illumination sensor.
4 Power Port	Port for power terminal block.
5 Audio and alarm cable port	Terminal to which the audio and alarm cable is connected in order to connect with an external alarm device/microphone.
6 Reset Button	The button restores all camera settings to the factory default. Press and hold for about 5 seconds to reboot the system. i If you reset the camera, the network settings will be adjusted so that DHCP can be enabled. If there is no DHCP server in the network, you must run the IP Installer program to change the basic network settings such as IP address, Subnet mask, Gateway, etc., before you can connect to the network.
7 Micro SD Memory Card Compartment	Compartment for the Micro SD memory card.
8 Network Port	Used to connect the PoE or Ethernet cable for network connection.

INSTALLATION (QND-7010R/7020R/7030R)

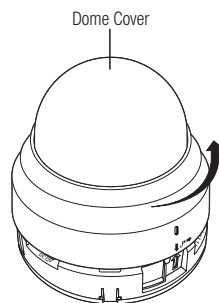
Precautions before installation

Ensure you read out the following instructions before installing the camera:

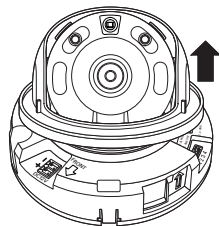
- It must be installed on the area (ceiling or wall) that can withstand 5 times the weight of the camera including the installation bracket.
- Stuck-in or peeled-off cables can cause damage to the product or a fire.
- For safety purposes, keep anyone else away from the installation site. And put aside personal belongings from the site, just in case.

Disassembling

1. Use one hand to hold the camera's bottom part and turn the cover counterclockwise with another hand to separate it.

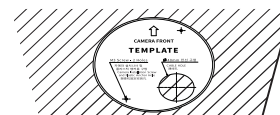


2. Lift up the inner cover to separate it.



Installation

1. Attach the installation template to the selected area and punch 3 holes as shown in the figure.



2. Using 2 tapping screws provided, fix the camera at 2 holes drilled with a template.

- Set the < ↑ > mark imprinted on the camera to face the direction of camera monitoring.

3. Connect the camera internal terminal with the corresponding cable.

4. Adjust the lens in a desired direction by referring to the "Adjusting the monitoring direction for the camera" section. (page 17)



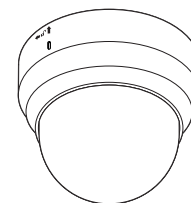
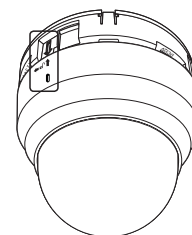
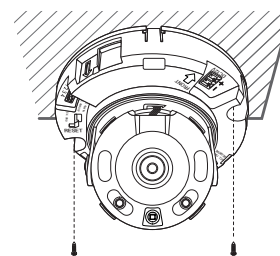
- We recommend you not to touch the lens as the camera lens has been properly focused in the final process of manufacturing. If so, the lens may be out of focus or stained by alien substances.

5. Please connect the inner cover to the main body.

6. While grabbing the bottom side of the camera with your hand, please grab and push its cover with the other hand to align the two arrow signs, as shown in the figure.



- To assemble the dome cover, make the arrows match each other and press the cover firmly.
If the dome cover is rotated during assembly or is assembled incorrectly, diffused reflection may occur or the lens section may rotate, which will cause the shooting range to be changed.
- Make sure that the dome cover is correctly connected to the bottom part as shown in the figure.
If the snap-fit is not connected correctly, the dome cover may fall, which may cause injury.



INSTALLATION (QNO-7010R/7020R/7030R)



- This camera is waterproof and in compliance with the IP66 spec, but the jack connected to the external cable is not. You are recommended to install this product below the edge of eaves to prevent the cable from being externally exposed.

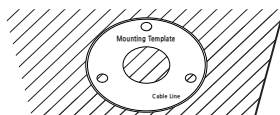
Precautions before installation

Ensure you read out the following instructions before installing the camera:

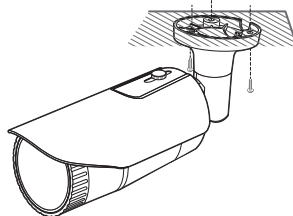
- It must be installed on the area (ceiling or wall) that can withstand 5 times the weight of the camera including the installation bracket.
- Stuck-in or peeled-off cables can cause damage to the product or a fire.
- For safety purposes, keep anyone else away from the installation site. And put aside personal belongings from the site, just in case.

Installation

1. Attach the installation template at a desired location and make 3 holes the same size as shown in the picture below.



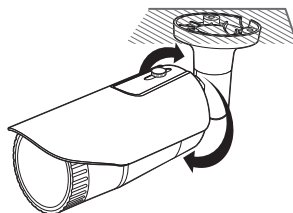
2. Insert and fasten 3 tapping screws provided into 3 holes to secure the camera.
3. Connect the appropriate cables with camera terminals.



4. Adjust the camera direction using the L wrench provided.

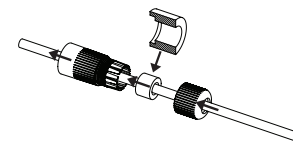


- When you adjust the camera position using a bracket, please loosen the bracket screw, adjust the camera, and tighten it. If you attempt to adjust it forcibly while the screw is tight, it may result in a scratch or other problems.

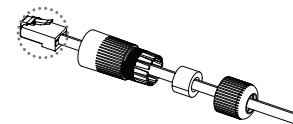


How to connect the RJ45 waterproof cable to a LAN cable

1. Insert it through the arrow direction.



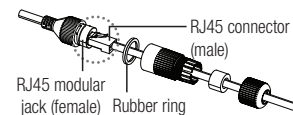
2. Connect the LAN connector (male) to the cable.



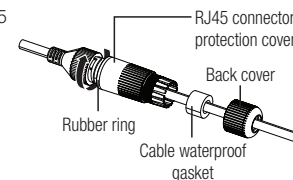
3. Connect the RJ45 modular jack (female) to the RJ45 connector (male).



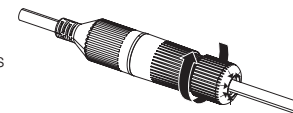
- Please, keep each of the parts separated.



4. Assemble by rotating the RJ45 modular jack (female) and the RJ45 protection cover clockwise (Follow the arrow).



5. Assemble by rotating RJ45 protection cover and back cover clockwise (Follow the arrow).
When the back cover is assembled, the cable waterproof gasket is tightly attached to the cable to make it waterproof.

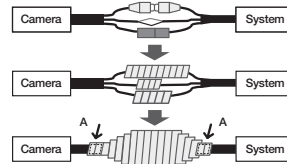


- You must fully assemble it to rotate the back cover up to the end of the screw thread of the RJ45 connector.

Outdoor installation

When you install it outside of the building, please waterproof it with waterproof butyl rubber tape (can be purchased in stores) so that water does not leak from the gap of the cable connected to the outside.

1. Connect the power, I/O, AUDIO, and LAN cables.
2. Wrap the black cable jacket (Area A) and the cable connection area with waterproof (butyl rubber) tape so that more than half of the butyl rubber tape is overlapped.



- ! ■ If the cable jacket is not waterproofed properly, then it can directly cause leakage. Make sure to protect the cable with a dense layer of taping.
- Waterproof butyl tape is made of butyl rubber that can be stretched to twice its normal length.

INSTALLATION (QNV-7020R/7030R)

- ! ■ This camera is waterproof and in compliance with the IP66 spec, but the jack connected to the external cable is not. You are recommended to install this product below the edge of eaves to prevent the cable from being externally exposed.

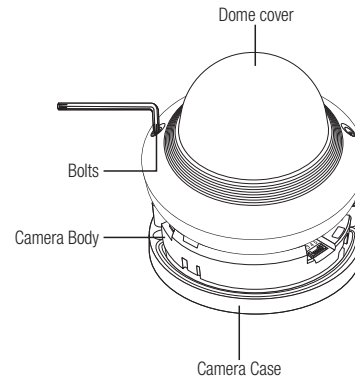
Precautions before installation

Ensure you read out the following instructions before installing the camera:

- It must be installed on the area (ceiling or wall) that can withstand 5 times the weight of the camera including the installation bracket.
- Stuck-in or peeled-off cables can cause damage to the product or a fire.
- For safety purposes, keep anyone else away from the installation site. And put aside personal belongings from the site, just in case.

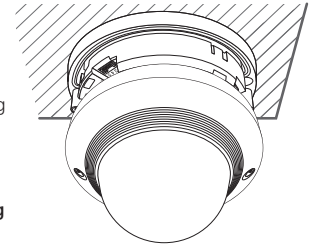
Disassembling

1. Using the L wrench provided, turn the 2 fastening bolts on the dome cover counter clockwise to remove the cover.



Installation

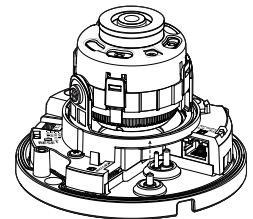
1. Using the template provided as an accessory, drill the screw installation hole(diameter of 6mm, minimal depth of 55mm) and firmly insert the plastic anchor provided as an accessory to the end.
2. Fit the bottom hole to the anchor hole and insert and fix the taping screw (M4.5xL50).
3. Connect and arrange the necessary cables lest that they should be damaged or twisted while installing the camera.
4. Adjust the lens in a desired direction by referring to the “**Adjusting the monitoring direction for the camera**” section. (page 17)
5. Close the dome cover.
 - Securely fasten the fastening bolt using an L wrench to prevent water from leaking.



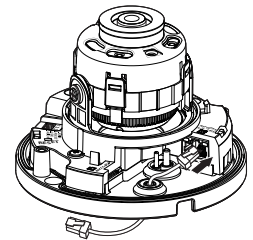
Connecting the LAN cable

1. Remove the dome cover and the case.
2. Pull out the long projected part of the rubber plug on the bottom and remove it as shown in the figure.

- ! ■ Use an appropriate cable bush for the LAN cable to be connected.
 - Basic camera : Use the cable with a diameter of Ø5~6.5.
 - Components provided : Use the cable with a diameter of Ø7~8.5.

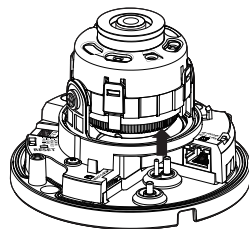


3. Insert the LAN cable into the large hole made by removing the projected part of the rubber plug in step 2 above.
4. Remove the sheath with a cable cutter, and align the cables.
5. Connect the LAN cable with a LAN connector, and insert it into the LAN tool.
6. Connect the finished cable to the Ethernet port.

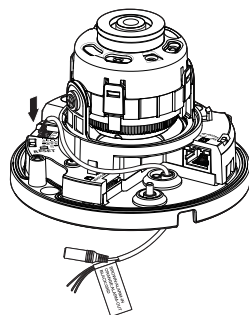


Connecting the audio/alarm cable and power cable

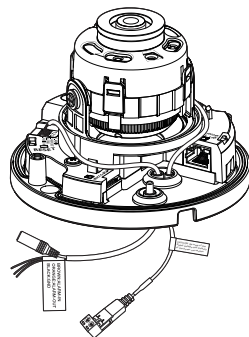
1. Remove the dome cover and the case.
2. Pull out the rubber plug on the bottom as shown in the figure.



3. Insert the alarm/audio cable through the hole created by removing the rubber cap in No. 2, and connect the cable to the alarm terminal.
4. Align the cable so that it should not be damaged or jammed when installing the camera.
5. Put the rubber cap located on the alarm/audio cable in the hole.



6. Insert the power cable into the small-sized hole through the long, carved groove.
7. Connect the power cable to the power terminal block.
8. Adjust the lens in a desired direction by referring to the “Adjusting the monitoring direction for the camera” section. (page 17)
9. Attach the dome cover.



Attaching to the unbundled adapter

Choose and purchase a necessary one of the following options (unbundled) that is suitable to the installation site or for your convenience.

1. Remove the dome cover from the case by referring to the “Disassembling” section. (page 15)
2. Use the provided machine screw to fix the camera case to the unbundled adapter.
3. Connect and arrange the necessary cables lest that they should be damaged or twisted while installing the camera.
4. Install the camera body in the reverse order of “Disassembling”.
5. Adjust the lens in a desired direction by referring to the “Adjusting the monitoring direction for the camera” section. (page 17)
6. Close the dome cover.
 - Securely fasten the fastening bolt using an L wrench to prevent water from leaking.

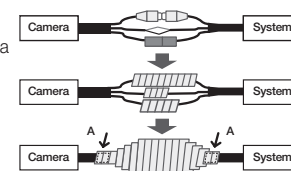
Outdoor installation

When you install it outside of the building, please waterproof it with waterproof butyl rubber tape (can be purchased in stores) so that water does not leak from the gap of the cable connected to the outside.

1. Connect the power, I/O, BNC, and LAN cables.
2. Wrap the black cable jacket (Area A) and the cable connection area with waterproof (butyl rubber) tape so that more than half of the butyl rubber tape is overlapped.



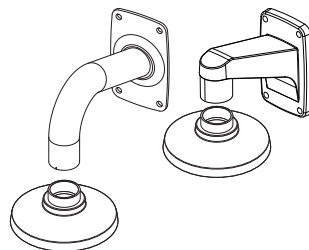
- If the cable jacket is not waterproofed properly, then it can directly cause leakage. Make sure to protect the cable with a dense layer of taping.
- Waterproof butyl rubber tape is made of butyl rubber that can be stretched to twice its normal length.



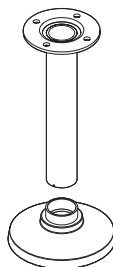
Optional Accessories for Installation

For your easier installation, you can purchase appropriate optional accessories available.

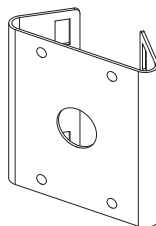
1. WALL MOUNT ADAPTOR(SBP-300WM or SBP-300WM1)/
HANGING MOUNT(QND-7010R/7020R/7030R : SBP-300HM8)
This adaptor is used when installing the dome camera onto a wall.



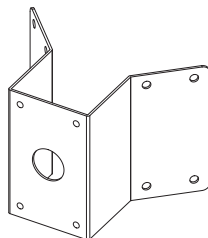
2. CEILING MOUNT ADAPTOR(SBP-300CM)/HANGING MOUNT(QND-7010R/7020R/7030R : SBP-300HM8)
This adaptor is used when installing the dome camera on a concrete ceiling.



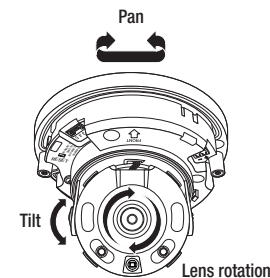
3. POLE MOUNT ADAPTOR(SBP-300PM)
This is an adaptor for WALL MOUNT ADAPTOR (SBP-300WM or SBP-300WM1) installation on a pole whose diameter is bigger than 80mm.



4. CORNER MOUNT ADAPTOR (SBP-300KM)
This is an adaptor for WALL MOUNT ADAPTOR (SBP-300WM or SBP-300WM1) installation on the corner of wall joint.



Adjusting the monitoring direction for the camera (QND-7010R/7020R/7030R, QNV-7020R/7030R)



■ Adjusting the monitoring direction

You can adjust the camera direction only when the camera is fixed on the ceiling.
Where, rotating the camera unit to the left or right is called Pan, adjusting the tilt is called Tilt, and turning the lens on its axis is called Rotation.

- The effective range of pan is a total of 350 degrees.
- The effective range of rotation is a total of 355 degrees.
- The effective range of tilt is a total of 67 degrees.



- The image can be covered up by the camera case depending on the angle.
- Do not forcefully turn the focus/zoom lens after the dome case is disassembled. Otherwise, it may cause an incorrect focus due to a motor failure.

■ Methods of adjustment

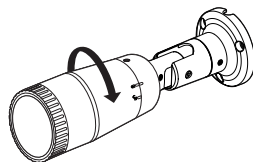
1. After installing the camera, adjust the panning angle in consideration of the monitoring direction.
2. Set the horizontal angle so that the image is not reversed.
3. Adjust the tilt angle so that the camera faces toward the monitoring object.

INSERTING/REMOVING A MICRO SD MEMORY CARD

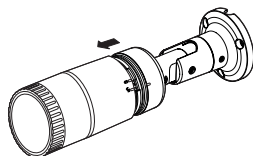
- ❗
 - Disconnect the power cable from the camera before inserting the Micro SD memory card.
 - Do not insert the Micro SD memory card while it's upside down by force. Otherwise, it may damage the Micro SD memory card.
 - When it rains or the humidity is high, insertion or ejection of a Micro SD card is not recommended.
 - Disassembly of the product cover should be finished within 5 minutes, or there will be the risk of internal dew condensation.

Inserting a Micro SD Memory Card (QNO-7010R/7020R/7030R)

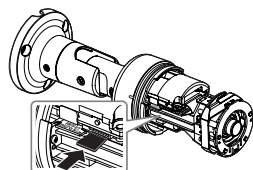
1. Turn the front cover to the UNLOCK [UNLOCK] direction.



2. Pull and separate the front cover.

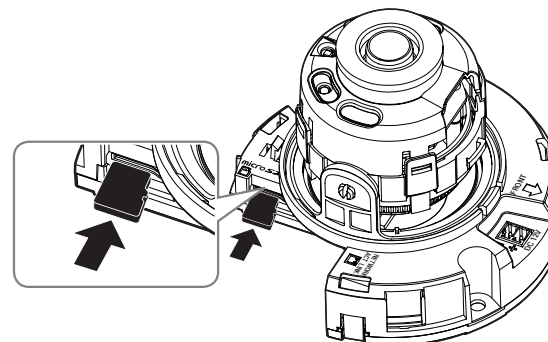


3. Insert a Micro SD card in the arrow direction shown in the figure.

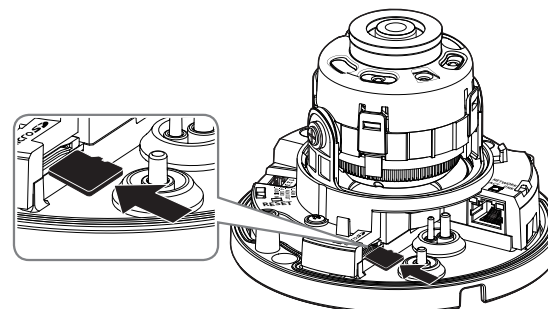


Inserting a Micro SD Memory Card (QND-7010R/7020R/7030R, QNV-7020R/7030R)

1. Separate the Dome cover of the camera.
2. Insert a Micro SD card in the arrow direction shown in the figure.



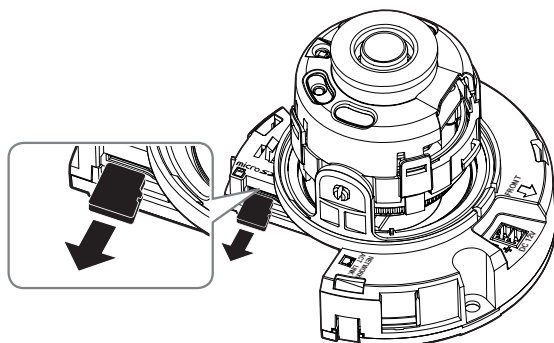
<QND-7010R/7020R/7030R>



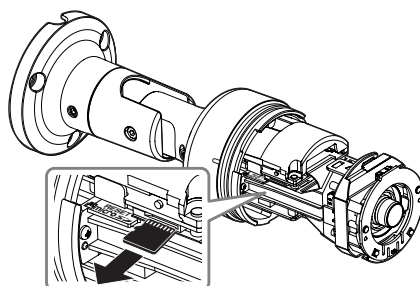
<QNV-7020R/7030R>

Removing a Micro SD Memory Card

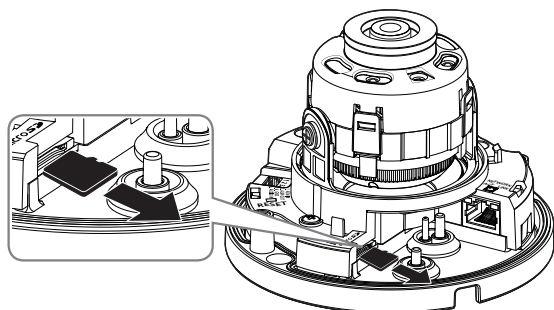
Gently press down on the exposed end of the memory card as shown in the diagram to eject the memory card from the slot.



<QND-7010R/7020R/7030R>



<QND-7010R/7020R/7030R>



<QNV-7020R/7030R>

- ! ■ Pressing too hard on the Micro SD memory card can cause the card to shoot out uncontrollably from the slot when released.
- Before removing your Micro SD memory card, turn off the camera or go to <Storage>, turn the device off, and press the [Apply] button. (Page 52)
- If you turn off the camera or remove the Micro SD memory card that contains data from the product, the data may be lost or damaged.

MEMORY CARD INFORMATION (NOT INCLUDED)

What is a memory card?

The memory card is an external data storage device that has been developed to offer an entirely new way to record and share video, audio, and text data using digital devices.

Selecting a memory card that's suitable for you

Your camera supports Micro SD/SDHC/SDXC memory cards.

You may, however, experience compatibility issues depending on the model and make of the memory card.

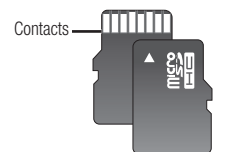
For your camera, we recommend you use a memory card from the following manufacturers:

Micro SD/SDHC/SDXC Memory Card : Sandisk, Transcend

It is recommended to use a 4 to 128GB (UHS-1 class) memory card for this camera.

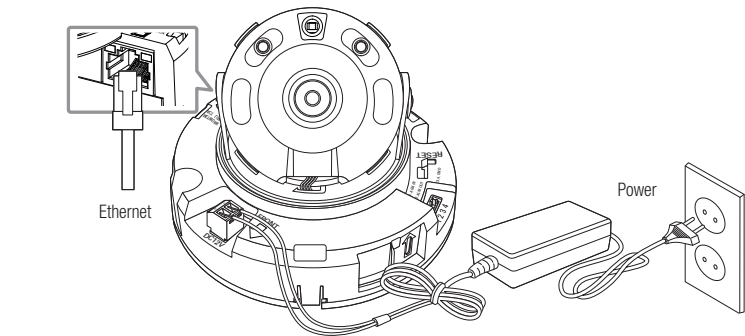
Playback performance can be affected depending on the speed of memory card, so use the high-speed memory card.

Memory Card Components

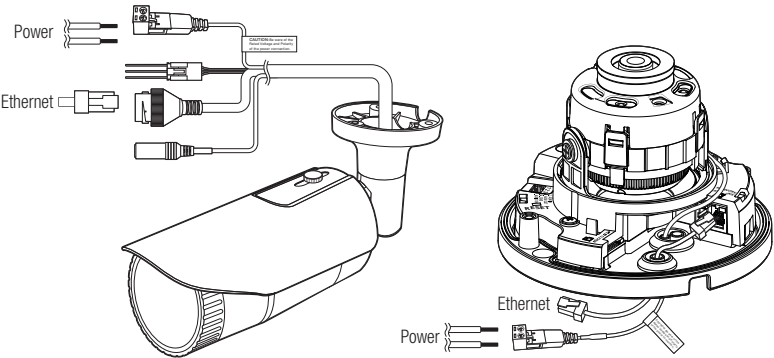


Micro SD/SDHC/SDXC

CONNECTING WITH OTHER DEVICE



<QND-7010R/7020R/7030R>



<QNO-7010R/7020R/7030R>

<QNV-7020R/7030R>

Ethernet Connection

Connect the Ethernet cable to the local network or to the Internet.

Power Supply

Use the screwdriver to connect each line (+, -) of the power cable to the corresponding power port of the camera.

- ! If both PoE and DC 12V are applied simultaneously, the product will be supplied with power from PoE.
 - You can also use a router featuring PoE to supply power to the camera.
 - Use PoE that is compliant with the IEEE 802.3af protocols.
 - It is advisable to use only one power source from PoE and DC 12V.
- Be careful not to reverse the polarity when you connect the power cable.
- If you want to connect an external device, you must turn off the external device before proceeding.

Power Cable Specification for Each Model

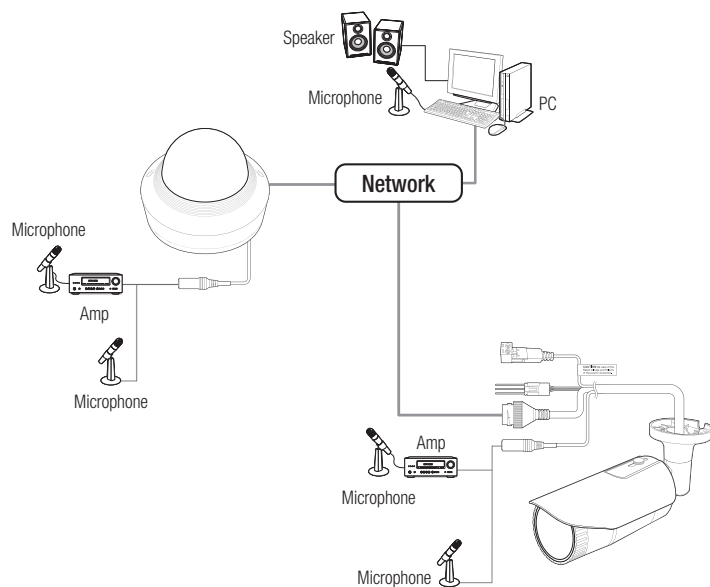
In case of DC 12V Input:

Wire Type (AWG)	#22	#20	#18
Cable Length (Max.)	24m	38m	60m

Network Cable Specification

Item	Contents	Remark
Connector	RJ45	
Ethernet	10/100BASE-T	10/100 Mbps
Cable	UTP Category 5e	
Max Distance	100M	
PoE Support	IEEE 802.3af	

Connecting to Audio Input



1. Connect the AUDIO IN port of the camera with the microphone or LINE OUT port of the amplifier that the microphone is connected to.

 You can use the built-in microphone in the camera without connecting an external microphone.
(only available in QND-7010R/7020R/7030R)

2. Check the specifications for audio input.

- **Audio Codec**

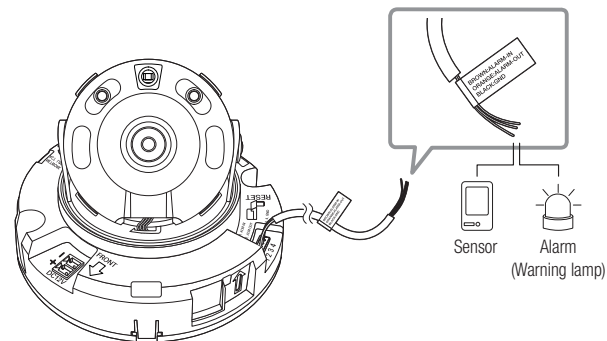
- Audio In : G.711 PCM (Bit Rate: 64kbps / Sampling Frequency: 8kHz), G.726 ADPCM (Bit Rate: 16Kbps, 24Kbps, 32Kbps, 40Kbps / Sampling Frequency: 8kHz)

- **Full duplex Audio**

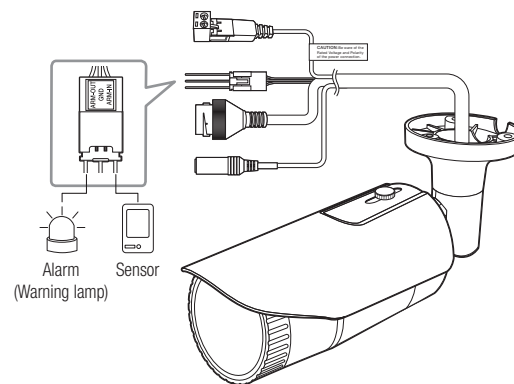
- **Audio in (QND-7010R/7020R/7030R)** : Selectable (Built-in microphone), Supported voltage: 2.5VDC (4mA), Input impedance: 2K Ohm
- **Audio in (QNO-7010R/7020R/7030R, QNV-7020R/7030R)** : Selectable (microphone/Line-in), Supported voltage: 2.5VDC (4mA), Input impedance: 2K Ohm

Connecting to the I/O port box

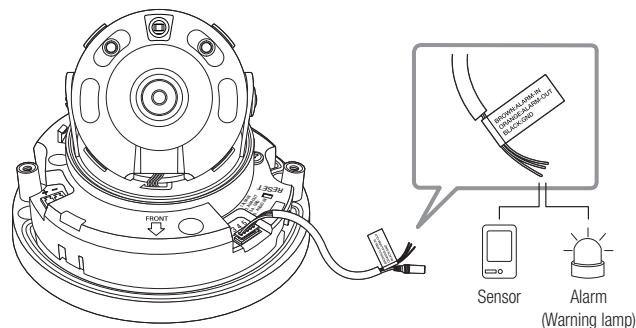
Connect the Alarm I/O cable to the corresponding port of the port box.



<QND-7010R/7020R/7030R>



<QNO-7010R/7020R/7030R>



<QNV-7020R/7030R>

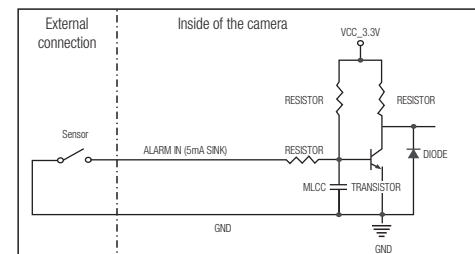
- ALARM-IN : Used to connect the alarm input sensor or external day/night sensor.
- ALARM-OUT : Used to connect the alarm output signal.
- GND : Common port for alarm in/output signal.

! ■ If devices (e.g., flashing light and siren) that exceed the voltage and current specifications are connected by using the open collector method, it may cause malfunction. Refer to the "Alarm Out Wiring Diagram" when connecting devices that exceed the voltage and current specifications. (page 22)

To connect the external sensor

Connect one strand of each signal line (2-strand) of the sensors to the [ALARM IN] port, and connect the other strand to the [GND] port.

Alarm In Wiring Diagram

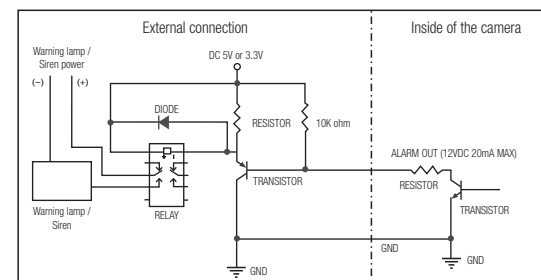


To connect the alarm out

If devices (e.g., flashing light and siren) that exceed the voltage and current specifications are connected by using the open collector method, it may cause malfunction.

Refer to the alarm out connection diagram below when connecting devices that exceed the voltage and current specifications.

Alarm Out Wiring Diagram



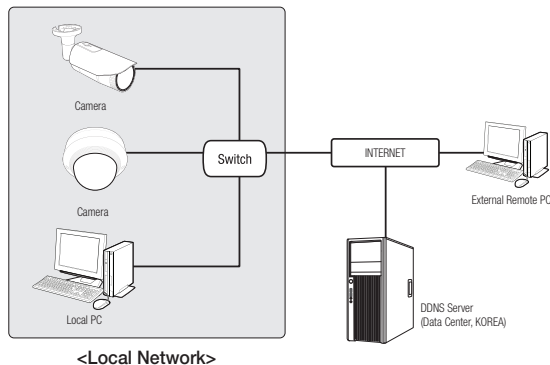
network connection and setup

You can set up the network settings according to your network configurations.

CONNECTING THE CAMERA DIRECTLY TO LOCAL AREA NETWORKING

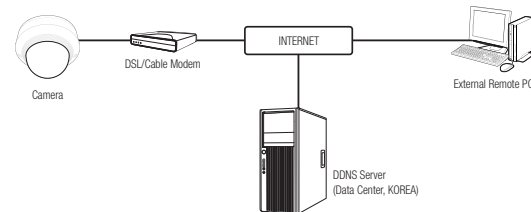
Connecting to the camera from a local PC in the LAN

1. Launch an Internet browser on the local PC.
2. Enter the IP address of the camera in the address bar of the browser.



- A remote PC in an external Internet out of the LAN network may not be able to connect to the camera installed in the intranet if the port-forwarding is not properly set or a firewall is set. In this case, to resolve the problem, contact your network administrator.
- In the IP installer, you can use the initial password, "4321" to set IP Address, Subnet Mask, Gateway, HTTP Port, VNP Port, IP type. After changing the network interface, for better security, access the web viewer and change the password.
- By factory default, the IP address will be assigned from the DHCP server automatically. If there is no DHCP server available, the IP address will be set to 192.168.1.100. To change the IP address, use the IP Installer. For further details on IP Installer use, refer to "Static IP Setup". (Page 25)

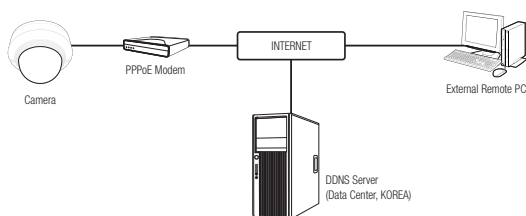
CONNECTING THE CAMERA DIRECTLY TO A DHCP BASED DSL/CABLE MODEM



1. Connect the user PC directly with the network camera.
2. Run the IP Installer and change the IP address of the camera so that you can use the web browser on your desktop to connect to the Internet.
3. Use the Internet browser to connect to the web viewer.
4. Move to [Setup] page.
5. Move to [Network] – [DDNS] and configure the DDNS settings.
6. Move to [Basic] – [IP & Port], and set the IP type to [DHCP].
7. Connect the camera, which was removed from your PC, directly to the modem.
8. Restart the camera.

- For configuring the DDNS settings, refer to "DDNS". (page 48)
- For registering the DDNS settings, refer to "Registering with DDNS". (page 48)
- Refer to "IP & Port" for how to setup IP. (page 42)

CONNECTING THE CAMERA DIRECTLY TO A PPPoE MODEM

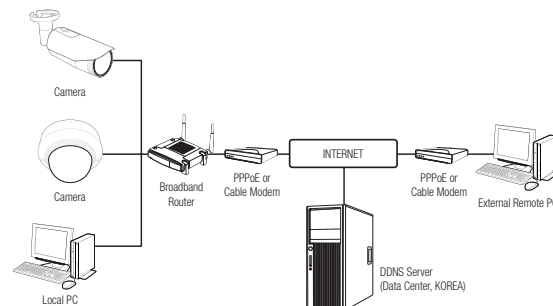


1. Connect the user PC directly with the network camera.
2. Run the IP Installer and change the IP address of the camera so that you can use the web browser on your desktop to connect to the Internet.
3. Use the Internet browser to connect to the web viewer.
4. Move to **[Setup]** page.
5. Move to **[Network]** – **[DDNS]** and configure the DDNS settings.
6. Move to **[Basic]** – **[IP & Port]** Setup Page, set the IP type to **[PPPoE]**, and enter the network service's ID and password.
7. Connect the camera, which was removed from your PC, directly to the modem.
8. Restart the camera.

- For configuring the DDNS settings, refer to "DDNS". (page 48)
- For registering the DDNS settings, refer to "Registering with DDNS". (page 48)
- Refer to "IP & Port" for how to setup IP. (page 42)

CONNECTING THE CAMERA TO A BROADBAND ROUTER WITH THE PPPoE/CABLE MODEM

This is for a small network environment such as homes, SOHO and ordinary shops.



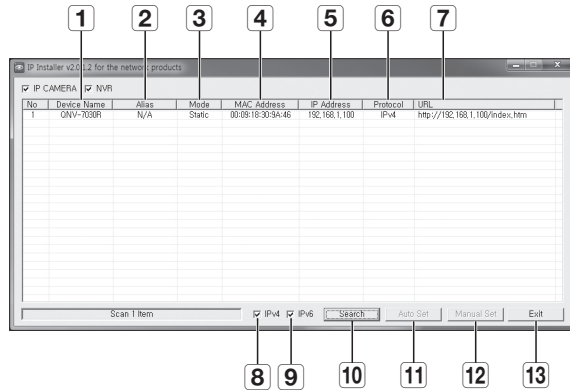
Configuring the network settings of the local PC connected to a Broadband Router

Configuring the network settings of the local PC connected to a Broadband Router, follow the instructions below.

- Select : **<Network> → <Properties> → <Local Area Connection> → <General> → <Properties> → <Internet Protocol (TCP/IP)> → <Properties> → <Obtain an IP address automatically>** or **<Use the following IP address>**.
- Follow the instructions below if you select **<Use the following IP address>**:
 - ex1) If the address (LAN IP) of the Broadband Router is 192.168.1.1
IP address : 192.168.1.100
Subnet Mask : 255.255.255.0
Default Gateway : 192.168.1.1
 - ex2) If the address (LAN IP) of the Broadband Router is 192.168.0.1
IP address : 192.168.0.100
Subnet Mask : 255.255.255.0
Default Gateway : 192.168.0.1
 - ex3) If the address (LAN IP) of the Broadband Router is 192.168.xxx.1
IP address : 192.168.xxx.100
Subnet Mask : 255.255.255.0
Default Gateway : 192.168.xxx.1

- For the address of the Broadband Router, refer to the product's documentation.
- For more information about port forwarding of the broadband router, refer to "Port Range Forward (Port Mapping) Setup". (Page 27)

BUTTONS USED IN IP INSTALLER



Item	Description
1 Device Name	Model name of the connected camera. Click the column to sort the list by model name. However, search will be stopped if clicked during the search.
2 Alias	This function is not currently implemented.
3 Mode	Displays either <Static>, <Dynamic> or <PPPoE> for the current network connection status.
4 MAC(Ethernet) Address	Ethernet address for the connected camera. Click the column to sort the list by Ethernet address. However, search will be stopped if clicked during the search.
5 IP Address	IP address. Click the column to sort the list by IP address. However, search will be stopped if clicked during the search.
6 Protocol	Network setting for the camera. The factory default is "IPv4". Cameras with the IPv6 setting will be displayed "IPv6".
7 URL	DDNS URL address enabling access from the external Internet. However, this will be replaced with the <IP Address> of the camera if DDNS registration has failed.
8 IPv4	Scans for cameras with the IPv4 setting.

Item	Description
9 IPv6	Scans for cameras with the IPv6 setting. Activated in an IPv6 compliant environment only.
10 Search	Scans for cameras that are currently connected to the network. However, this button will be grayed out if neither IPv4 nor IPv6 is checked.
11 Auto Set	The IP Installer automatically configures the network settings.
12 Manual Set	You should configure the network settings manually.
13 Exit	Exits the IP Installer program.



- For the IP installer, use only the installer version provided in the installation CD or use the latest one if available. You can download the latest version from the Hanwha Techwin web site.

STATIC IP SETUP

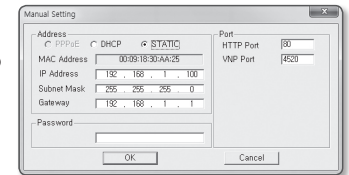
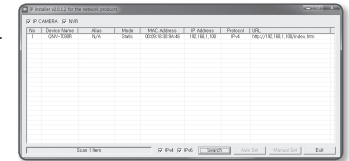
Manual Network Setup

Run <IP Installer_v2.XX.exe> to display the camera search list.
At the initial startup, both [Auto Set] and [Manual Set] will be grayed out.



- For cameras found with the IPv6 setting, these buttons will be grayed out as the cameras do not support this function.

- Select a camera in the search list.
Check the MAC address of the camera on the camera's label.
Both the [Auto Set] and [Manual Set] buttons will be activated.
- Click [Manual Set].
The Manual Setting dialog appears.
<IP Address>, <Subnet Mask>, <Gateway>, <HTTP Port>, and <VNP Port> of the camera are displayed in the preset values.
- In the <Address> pane, provide the necessary information.
 - MAC (Ethernet) Address : The MAC address imprinted on the camera label is automatically displayed and requires no user setting.



network connection and setup

If not using a Broadband Router

For setting <IP Address>, <Subnet Mask>, and <Gateway>, contact your network administrator.

4. In the <Port> pane, provide necessary information.

- HTTP Port : Used to access the camera using the Internet browser, defaulted to 80.
- VNP Port : Used to control the video signal transfer, defaulted to 4520.

5. Enter the password.

Enter the password of "admin" account, which was used to access the camera.

Manual Setting dialog box with tabs: Address, DHCP, STATIC, Port. The Address tab is active, showing fields for MAC Address (00:0B:1E:3E:AA:25), IP Address (192.168.1.1), Subnet Mask (255.255.255.0), Gateway (192.168.1.1), and Password. The Port tab shows HTTP Port (80) and VNP Port (4520). OK and Cancel buttons are at the bottom.



- For the security purposes, you are recommended to use a combination of numbers, alphabets uppercase and lowercase and special characters for your password.
- If you want to change the password, refer to "Administrator password change" of the user setup. (page 41)

6. Click [OK].

Manual network setup will be completed.

If using a Broadband Router

- IP Address : Enter an address falling in the IP range provided by the Broadband Router.
ex) 192.168.1.2~254, 192.168.0.2~254, 192.168.XXX.2~254
- Subnet Mask : The <Subnet Mask> of the Broadband Router will be the <Subnet Mask> of the camera.
- Gateway : The <Local IP Address> of the Broadband Router will be the <Gateway> of the camera.



- The settings may differ depending on the connected Broadband Router model.
For more information, refer to the user manual of the applicable router.
- For more information about port forwarding of the broadband router, refer to "Port Range Forward (Port Mapping) Setup". (Page 27)

Setup dialog box with tabs: Setup, Wireless, Security, Access, Applications & Gaming. The Setup tab is active, showing Internet Setup (Automatic Configuration - DHCP), Router Name (ROUTER), Host Name, Domain Name, MTU (Manual), Size (1400), and Network Setup (Local IP Address: 192.168.1.1, Subnet Mask: 255.255.255.0). OK and Cancel buttons are at the bottom.

If the Broadband Router has more than one camera connected

Configure the IP related settings and the Port related settings distinctly with each other.

ex)

	Category	Camera #1	Camera #2
IP related settings	IP Address	192.168.1.100	192.168.1.101
	Subnet Mask	255.255.255.0	255.255.255.0
	Gateway	192.168.1.1	192.168.1.1
Port related settings	HTTP Port	8080	8081
	VNP Port	4520	4521



- If the <HTTP Port> is set other than 80, you must provide the <Port> number in the address bar of the Internet browser before you can access the camera.
ex) http://IP address : HTTP Port
http://192.168.1.100:8080

Auto Network Setup

Run <IP Installer_v2.XX.exe> to display the camera search list.

At the initial startup, both [Auto Set] and [Manual Set] will be grayed out.



- For cameras found with the IPv6 setting, these buttons will be grayed out as the cameras do not support this function.

1. Select a camera in the search list.

Check the MAC address of the camera on the camera's label. Both the [Auto Set] and [Manual Set] buttons will be activated.

IP Installer_v2.XX.exe search list window showing a table with columns: IP Address, MAC Address, Model, and Product. The table contains one entry: 192.168.1.100, 00:0B:1E:3E:AA:25, PNP, 192.168.1.100/255.255.255.0.

2. Click [Auto Set].

The Auto Setting dialog appears.

The <IP Address>, <Subnet Mask>, and <Gateway> will be set automatically.

3. Enter the password.

Enter the password of "admin" account, which was used to access the camera.



- For the security purposes, you are recommended to use a combination of numbers, alphabets uppercase and lowercase and special characters for your password.
- If you want to change the password, refer to "Administrator password change" of the user setup. (page 41)

Auto Setting dialog box with tabs: Network Information, IP Setting, Port Mapping. The Network Information tab is active, showing fields for IP Address (192.168.1.254), Subnet Mask (255.255.255.0), and Gateway (192.168.1.1). The IP Setting and Port Mapping tabs are grayed out. A Password field is at the bottom. OK and Cancel buttons are at the bottom.

4. Click [OK].

Auto network setup will be completed.

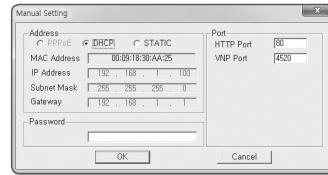
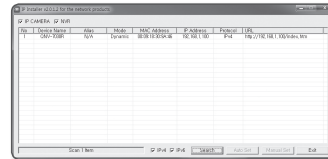
DYNAMIC IP SETUP

Dynamic IP Environment Setup

- Example of the Dynamic IP environment
 - If a Broadband Router, with cameras connected, is assigned an IP address by the DHCP server
 - If connecting the camera directly to modem using the DHCP protocols
 - If IPs are assigned by the internal DHCP server via the LAN

Checking the Dynamic IP

1. Run the IP Installer on the user's local computer.
Cameras allocated with <Dynamic IP> address are shown in the list.
2. Select a camera from the search result.
3. Click the [Manual Set] button and check the camera's <Dynamic IP> address.
If you uncheck <DHCP>, you can change IP to <Static>.

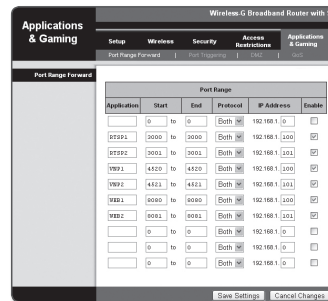


PORT RANGE FORWARD (PORT MAPPING) SETUP

If you have installed a Broadband Router with a camera connected, you must set the port range forwarding on the Broadband Router so that a remote PC can access the camera in it.

Manual Port Range Forwarding

1. From the Setup menu of the Broadband Router, select <Applications & Gaming> - <Port Range Forward>.
For setting the port range forward for a third-party Broadband Router, refer to the user guide of that Broadband Router.
2. Select <TCP> and <UDP Port> for each connected camera to the Broadband Router.
The number of each port to be configured to the IP router should be set according to the port number designated in <Setup> - <Basic> - <IP & Port> on the camera web viewer.



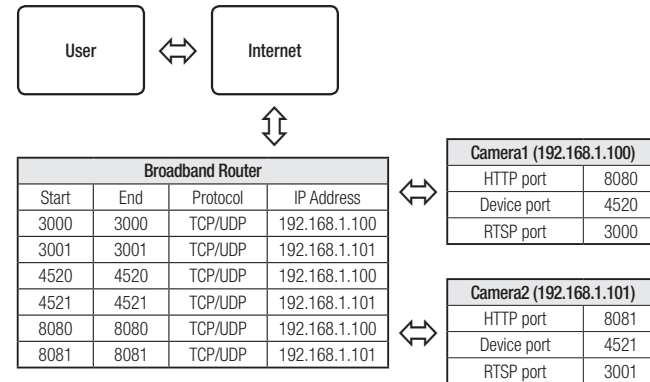
3. When done, click [Save Settings].
Your settings will be saved.

- Above sample instructions are based on the CISCO's Broadband Router.
- The settings may differ depending on the connected Broadband Router model.
For more information, refer to the user manual of the applicable router.

Setting up Port Range Forward for several network cameras

- You can set a rule of Port Forwarding on the Broadband Router device through its configuration web page.
- A user can change each port using the camera setting screen.

When Camera1 and Camera2 are connected to a router :



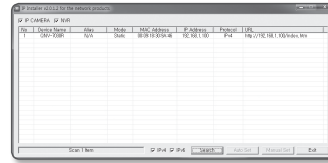
- Port forwarding can be done without additional router setup if the router supports the UPnP (Universal Plug and Play) function.
After connecting the network camera, set <Quick connect> of <Samsung DDNS> to <On> in the "Setup → Network → DDNS" menu.

CONNECTING TO THE CAMERA FROM A SHARED LOCAL PC

1. Run the IP Installer.
It will scan for connected cameras and display them as a list.
2. Double-click a camera to access.
The Internet browser starts and connects to the camera.



- Access to the camera can also be gained by typing the camera's IP address in the address bar of the Internet browser.



CONNECTING TO THE CAMERA FROM A REMOTE PC VIA THE INTERNET

Since using the IP Installer on a remote computer that is not in the Broadband Router's network cluster is not allowed, users can access cameras within a Broadband Router's network by using the camera's DDNS URL.

1. Before you can access a camera in the Broadband Router network, you should have set the port range forward for the Broadband Router.
2. From the remote PC, launch the Internet browser and type the DDNS URL address of the camera, or the IP address of the Broadband Router in the address bar.
ex) <http://www.samsungipolis.com/Product ID>

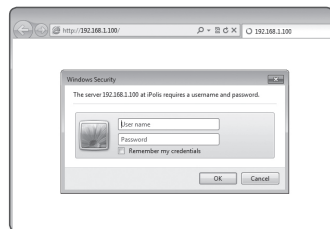


- For registering the DDNS settings, refer to "**Registering with DDNS**". (page 48)

CONNECTING TO THE CAMERA

Normally, you would

1. Launch the Internet browser.
2. Type the IP address of the camera in the address bar.
ex) • IP address (IPv4) : 192.168.1.100 → http://192.168.1.100
- the Login dialog should appear.
• IP address (IPv6) : 2001:230:abcd:ffff:0000:0000:ffff:1111
→ http://[2001:230:abcd:ffff:0000:0000:ffff:1111] - the Login dialog should appear.



If the HTTP port is other than 80

1. Launch the Internet browser.
2. Type the IP address and HTTP port number of the camera in the address bar.
ex) IP address : 192.168.1.100:HTTP Port number(8080)
→ http://192.168.1.100:8080 - the Login dialog should appear.

Using URL

1. Launch the Internet browser.
2. Type the DDNS URL of the camera in the address bar.
ex) URL address : http://www.samsungipolis.com/Product ID
- the Login dialog should appear.



- Network connection is disabled in the LAN only environment.

Connecting via UPnP

1. Run the client or operating system in support of the UPnP protocol.
2. Click the camera name for search.
In the Windows operating system, click the camera name searched from the network menu.
- The login window is displayed.

Connecting via Bonjour

1. Run the client or operating system in support of the Bonjour protocol.
2. Click the camera name for search.
In the Mac operating system, click the camera name searched from the Bonjour tab of Safari.
- The login window is displayed.

To check the DDNS address

If the camera is connected directly to the DHCP cable modem, DSL modem, or PPPoE modem, the IP address of your network will be changed each time you try to connect to the ISP (Internet Service Provider) server.

If this is the case, you will not be informed of the IP address changed by DDNS.

Once you register a dynamic IP-based device with the DDNS server, you can easily check the changed IP when you try to access the device.

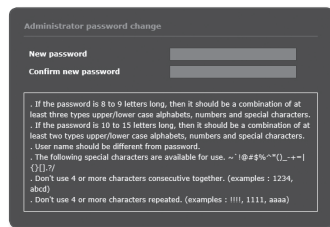
To register your device to the <DDNS> server, visit www.samsungipolis.com and register your device first, and then set the Web Viewer's <Network> - <DDNS> to <Samsung DDNS>, as well as providing <Product ID> that had been used for DDNS registration.

PASSWORD SETTING

When you access the product for the first time, you must register the login password.

When the “**Password change**” window appears, enter the new password.

- For a new password with 8 to 9 digits, you must use at least 3 of the following: uppercase/lowercase letters, numbers and special characters. For a password with 10 to 15 digits, you must use at least 2 types of those mentioned.
 - Special characters that are allowed: ~!@#\$\$%^*_+=|{}.,?/
- For higher security, you are not recommended to repeat the same characters or consecutive keyboard inputs for your passwords.
- If you lost your password, you can press the **[RESET]** button to initialize the product. So, don't lose your password by using a memo pad or memorizing it.



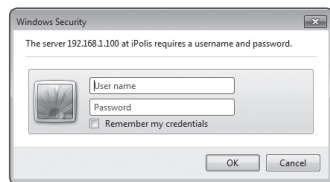
LOGIN

Whenever you access the camera, the login window appears.

Enter the User ID and password to access the camera.

1. Enter “**admin**” in the <User name> input box.
The administrator ID, “**admin**”, is fixed and can not be changed.
2. Enter the password in the <Password> input field.
3. Click **[OK]**.
If you have logged in successfully, you will see the Live Viewer screen.

- When you access the camera web viewer, pay special attention to the security by checking whether the image data is encrypted.
- If you check the “**Remember my credentials**” option when your input is done, in future you will be logged in automatically without being prompted to enter the login information.
- You will experience the best video quality if the screen size is 100%. Reducing the ratio may cut the image on the borders.



PLUG-IN SUPPORT SPECIFICATIONS FOR EACH BROWSER

The existing plug-in web viewer and a new plug-in free web view is embedded together.

Therefore, it is possible to use the web viewer even in the latest browser environment that does not support plug-ins such as Chrome and EDGE.

According to the browser environment, the following differences may be observed.

- **Chrome, EDGE browser** : Although they don't support plug-ins, you can use a web viewer as a plug-in free web viewer is embedded.

- As the plug-in free webviewer has lower performance than the plug-in webviewer, it has a limit on the monitoring of high quality profiles and playback of saved videos.
 - To monitor high quality profiles and play saved videos, use either a plug-in webviewer or SmartViewer.
 - Plug-in free profile generation conditions: A plug-in free profile is generated when the selected profile is FHD 20fps or higher (H.264)/FHD 10fps or higher (H.265) or 4M 1fps or higher (MJPEG).
 - Plug-in free playback conditions: A recorded video with an HD resolution or lower
- In the following cases, the detection performance may be impaired or a malfunction may occur.
 - Monotonous monitoring environment, night or low illumination environment
 - Severe camera wobbling and sudden changes in illumination

- **IE, Firefox, or Safari browser** : You can use a web viewer even if you don't install the existing plug-in web viewer.

- To monitor/play saved video seamlessly, you are required to install a plug-in.
- In the following cases, the detection performance may be impaired or a malfunction may occur.
 - Monotonous monitoring environment, night or low illumination environment
 - Severe camera wobbling and sudden changes in illumination

INSTALLING WebViewer PLUGIN

To access to the plug-in webviewer and play a live video (H.264/H.265) or a recorded video, an installation message will be prompted. At this time you need to install the webviewer plug-in to use the function properly.

1. When the monitoring page is accessed for the very first time, the installation page is displayed. Click **[Click Here]** to begin installation.

! ■ If the plug-in installation file download status is suspended at 99% in the Internet Explorer browser, retry it after selecting "Release SmartScreen filter" in "Tool → SmartScreen filter".

2. Click **[Run]** in the message window.

3. Click **[Yes]** when the notice window saying that all browser windows will be closed.

☑ ■ Steps 4 and 5 will be skipped if no Web Viewer Plug-in is installed.

4. When the old version of the Web Viewer Plug-in is installed, a notice window saying the old version will be deleted is displayed.

Click **[Yes]** when the notice window is displayed.

5. Click **[OK]**.

The old version of Web Viewer Plug-in is deleted.

6. Click **[Install]** to begin installation of the Web Viewer Plug-in.

7. Click **[Finish]**.

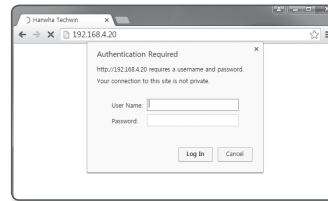
Web Viewer Plug-in installation is completed.

! ■ In your internet explorer, if you need to move to the installation screen after installing the webviewer plugin, check whether webviewer_activexplugin_lib.control in the "Tool → Additional Function Management" menu is "Activated". If not, and if there is a persisting problem, then select "Tools → Internet Options → General" and delete all the search records.

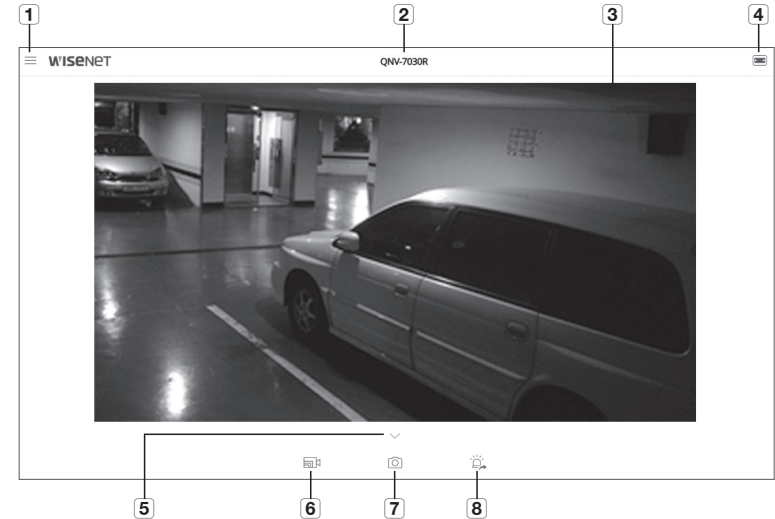
USING A PLUG-IN FREE WEBVIEWER

If you access the camera from Google Chrome or MS Edge web browser, you can check and control the camera image in real time without installing separate plug-in(s).

1. Enter your username and password to log in.
2. When you are logged in, a camera live view screen appears.



USING THE LIVE SCREEN (PLUG-IN FREE WEBVIEWER)



Item	Description	
1 Setup	Move to the Setup screen.	
2 Camera Model Name	Displays the model name of the camera accessed.	
3 Viewer Screen	Displays the Live video on the screen. You can use the mouse wheel to activate the digital zooming in Viewer screen.	
4 Switch View Mode	Fit ()	A view mode in which the size of the camera video automatically fits to the web browser size.
	Original Size ()	View mode in which the video is played in the actual resolution.
	Aspect Ratio ()	View mode that adjusts the aspect ratio to best fit the resolution.
	Full Screen	Double click on the video screen, and the current video will be played in the full screen of the monitor.
5 Playback	Move to the screen where you can search for the video recording saved in your Micro SD memory card or NAS. To search a recorded video, go to the play screen, place the mouse over the video and double click.	

Item	Description
6 Profile type	You can select a profile type in <Video profile> under the <Basic> setup menu. - Click the icon to display the name of the current profile. Afterimages can be displayed on the screen under the following conditions if the video is played in the monitoring page: - The resolution is changed due to a profile change. - Incoming data is being slowed due to a network delay when the profile is changed. - The web browser window size and location is changed.
7 Capture	Saves the snapshot as an image file in the png format.
8 Alarm output	Activate the Alarm Out port.

To capture the snapshot

- Click [Capture (📷)] on the scene to capture.
- When a captured video is saved, a notification message appears.
The captured image is saved in the designated folder for each browser.

To fit the full screen

- Place the mouse over the video and double click.
- This will fit the Viewer to the full screen.
- To exit the full screen mode, press [Esc] on the keyboard.

USING THE LIVE SCREEN (PLUG-IN WEBVIEWER)



Item	Description
1 Monitoring	Move to the monitoring screen.
2 Playback	Move to the screen where you can search for the video recording saved in your Micro SD memory card or NAS.
3 Setup	Move to the Setup screen.
4 Profile access information	You can read the profile information.
5 Viewer Screen	Displays the Live video on the screen. You can use the mouse wheel to activate the digital zooming in Viewer screen.
6 Webviewer plug-in installation	You can install webviewer plug-ins to play a live video or a recorded video.
7 Profile type	You can select a profile type in <Video profile> under the <Basic> setup menu. - When the Web Viewer is connected, the profile information currently using is displayed. Afterimages can be displayed on the screen under the following conditions if the video is played in the monitoring page: - The resolution is changed due to a profile change. - Incoming data is being slowed due to a network delay when the profile is changed. - The web browser window size and location is changed.

Item	Description
8 Screen Optimization	The video size of the camera will switch to as big as the Web browser.
9 Fix the resolution	Regardless of the resolution setup configured in the camera, it sets the resolution to 640x480. Press it again to switch back to the default resolution.
10 Full Screen	Switch the current video to the maximum size of the monitor.
11 Capture	Saves the snapshot as an image file in the .jpg format.
12 Manual recording	The user can save the video on the PC.
13 Adjust Audio	Activates the audio and adjusts the audio volume.
14 Alarm output	Activate the Alarm Out port.
15 Pixel Counter	Checks the number of pixels in the selected area on the video screen.
16 Hide the context menu	The left-corner context menu will disappear but only the menu icon.

To capture the snapshot

1. Click **[Capture (**

■ If the screen is not captured by IE browser in Windows 7 or higher, run the IE Browser with the Admin privilege.

How to record videos manually

1. Press **[Manual recording (**

■ You can save the recorded file on the PC in an avi file format. Designate a path and save the video.

To fit the full screen

1. Click the **[Full Screen (

To Use Audio**

1. Click **[Audio (**

■ If there is no sound from pulling in and out the audio jack while it is in operation, click the **[Audio (

To count the number of pixels**

1. Click the **[On (

English _33**

PLAYING THE RECORDED VIDEO (PLUG-IN FREE WEBVIEWER)

- Before you can play the video, you must configure the record settings. For details on record settings, refer to "Storage". (page 52)
- To search a date-specific recorded video, move to the play screen, place the mouse over the video and double click.

Name of event search screen and its function



Item	Description
1 Search event setting	Set the event type to search within the search period.
2 Time Bar	Move the time bar to play the video at a desired time.
3 Move Menu	You can toggle between the Live and Play Recorded Video menu.
4 Play	Plays/Pauses the video.
5 Full Screen	Double click on the video screen, and the current video will be played in the full screen of the monitor.

To play the content after searching by event

1. On the live screen, click the [Show (∨)] button.
2. If there is a video recorded on the date of search, the applicable video is displayed on the time bar.
3. To perform event-specific search, click the [All] button at the bottom of the time bar to select an event type.
4. Click the [OK] button.
Event searched is displayed on the time bar.
5. Click the [Play (▷)] button.
6. To pause the video, click the [Pause (||)] button.



Name of time search screen and its function

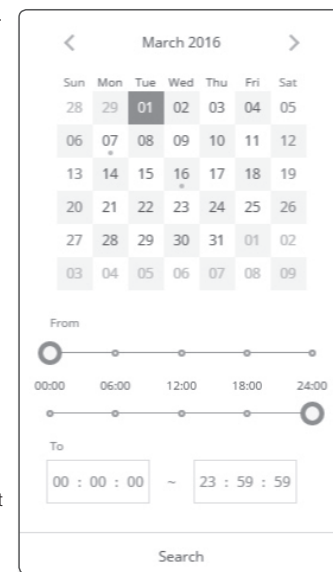


Item	Description
1 Setup	Move to the Setup screen.
2 Video Information	Displays the time information of the video played.
3 Play Speed	Controls the play speed.

Item	Description
4 Capture	Saves the video currently played as an image file in a jpg format.
5 Search Date Settings	Sets a desired time and date on the calendar. ■ The data on which a video is saved is circled under the date.
6 Switch View Mode	Switches the size of image displayed on the screen.
7 Play	Plays/Pauses the video.
8 Move Playback Interval	Click the ◀▶ button to move 1 frame forward/backward.
9 Time Bar	Move the [Time Bar (▶)] to play the video at a desired time.
10 Search Event Settings	Set the type of event to search in the search field.
11 Search Event	Displays the type and time of an event searched.

To play after searching by time

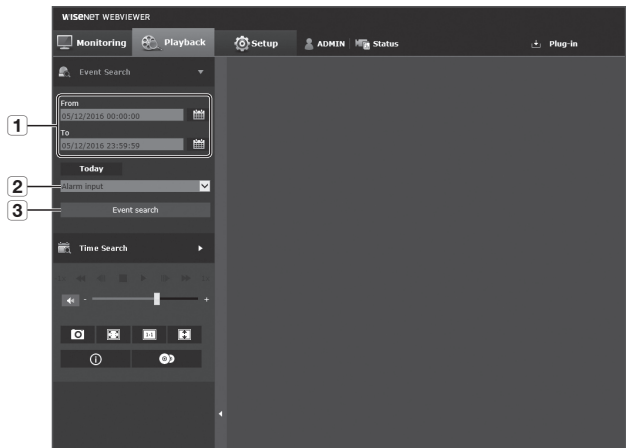
- On the live screen, click the [Show (∨)] button.
- Place the mouse over the video and double click.
The screen changes to full screen.
- Click the [Search (Q)] icon.
- On the calendar, set the search date, start time and end time.
The event searched is displayed on the time bar.
- To perform an event-specific search, click the [All] button at the bottom of the time bar to select an event type.
- Click the [Play (▶)] button.
The video at the selected time will be played.
- When a video is played, the recording time of the video currently being played is displayed.
- Search the video forward and backward and adjust the playback speed.
 - How to Move Playback Interval
Select the ◀▶ button to move 1 frame forward/backward.
 - How to Control Playback Speed
When you click the 1x, 2x, 4x, or 8x button, the playback speed increases accordingly.
When you click the -1x, -2x, -4x, or -8x button, the playback speed decreases -1x, -2x, -4x or -8x and the rewind speed increases.
- Move the position of the [Time Bar (▶)] to play the video at a desired time.



PLAYING THE RECORDED VIDEO (PLUG-IN WEBVIEWER)

■ Before you can play the video, you must configure the record settings. For details on record settings, refer to "Storage". (page 52)

Name of event search screen and its function



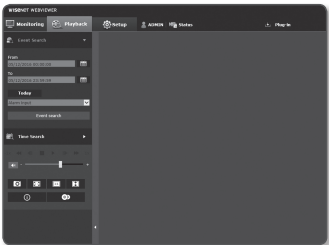
Item	Description
1 Search range setting	Set the search date and time range for data saved in your Micro SD memory card or NAS.
2 Search event setting	Set the event type to search within the search period.
3 Event search	Run the event search.

To play the content after searching by event

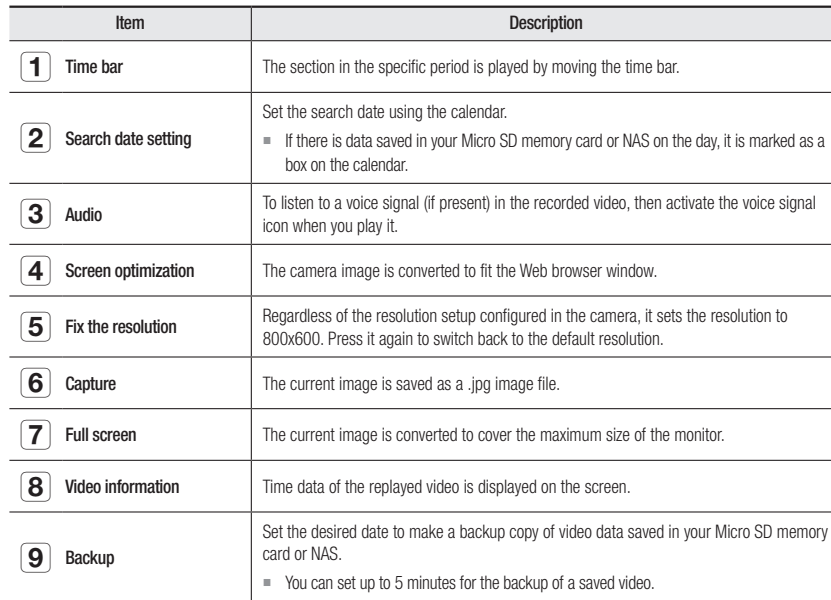
1. Click the [Playback (⏮)] button.
2. Specify the start time and end time of your search.
3. Select an event type for your search within the specified period.
4. Click the [Event search] button.
The search results will be displayed in the list.

■ If more than 800 events are recorded within the search period, your search will be limited up to the date when the 800th event is recorded.
For instance, if the search period is between 10th and 15th day of the month, and more than 800 events were recorded 10th through 11th, your search will be limited up to 11th day with a total of 800 events, and events after then (from 12th) will not be found.

5. Select a data item to play in the search list.
6. Click the [Play (▶)] button.
7. To stop playing the video, click [Stop (■)].
8. To return to the search screen, click [Exit (↶)].



● **WEB VIEWER**

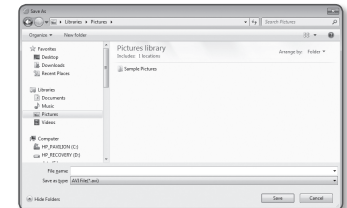


● **WEB VIEWER**

- Click **[Time Search (📅)]**.
- Click a desired date in the calendar.
The video on the specified date will be played.
- If the video playback is stopped, select a time and click **[Play (▶)]**.
The video on the selected time will be played.
- While the video is being played, the recording time for the current video will be shown.
- Search for the video forward or backward, and control the play speed.
 - How to Control the Play Interval
 - ▶: Select this button to move 1 frame forward.
 - ◀◀: Select this button to move 1 second back.
 - To control the play speed
 - If selecting ▶▶, the button will switch to x1, x2, x4, x8, and the play speed will increase accordingly. When you select the ◀◀ button, the playback speed decreases -1x, -2x, -4x or -8x and the rewind speed increases.
 - To control the playback direction
 - If you see the ▶▶ button with the play speed displayed, the video will be played forward; Whereas, if you see the ◀◀ button with the play speed displayed, the video will be played backward.
 - How to set the time bar
 - If you press the 📅 button, the details of the time bar section can be viewed.
 - If you press the 📅 button, you can view a wider range of times and the desired time can be selected more easily.
- Move **[Time bar (📅)]** to a desired time point of the video before playing it.
The time containing a normal recording file will be highlighted in blue; the time with the event recording will be highlighted in red.

● **WEB VIEWER**

1. During playback, click [] on the scene to back up. The scheduling window for backup start and end time appears.
2. Click [] button. The Save As window appears.
3. Confirm the save path and click [**Save**] button. The screenshot will be backed up to the specified path.



To play the backup video

The backed up images are saved in an .avi format. Gom Player, VLC Player, and Window Media Player are recommended as the media player compatible with this format.

- In case of Windows Media Player, download the latest codec from www.windows7codecs.com and install it prior to use.

To Play an AVI File

(1) Micro SD memory card

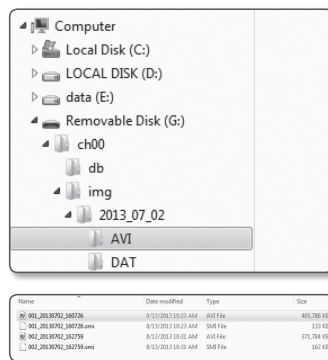
1. Separate the Micro SD memory card from the camera.

- Before separating the Micro SD memory card, set the <Device> to <Off> in the "Setup → Event → Storage" menu.

2. Insert the Micro SD memory card into the PC.

3. Play the AVI file in the "ch00\img\YYYY_mm_DD\AVI" directory, using a media player.

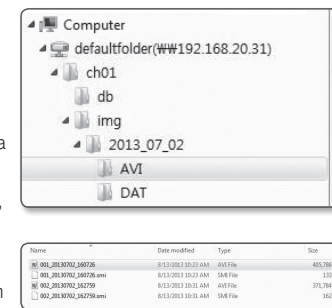
- A filename starts with the format "001_YYYYMMDD_HHMMSS.avi" and the file number is incremented by one. YYYYMMDD_HHMMSS indicates the start time of data saving.
- "001_YYYYMMDD_HHMMSS.smi" file is a caption file, and you can view it if it exists in the same directory as its related AVI file.
- The max recording time per AVI file is 5 minutes.
- Once corrupted, the data in the Micro SD memory card cannot be replayed in the Web Viewer's [Playback].



(2) NAS (Network-Attached Storage)

1. In Windows browser, use \\<ip address>\ to access.
ex) \\192.168.20.31\defaultfolder\ch01\img\2013_07_02\AVI
2. Go to <Computer> → <Network drive connection> → Enter 1.
3. Connected to the NAS.
The directory structure is same as the directory structure for a Micro SD memory card.

- A filename starts with the format "001_YYYYMMDD_HHMMSS.avi" and the file number is incremented by one. YYYYMMDD_HHMMSS indicates the start time of data saving.
- "001_YYYYMMDD_HHMMSS.smi" file is a caption file, and you can view it if it exists in the same directory as its related AVI file.
- The max recording time per AVI file is 30 minutes.
- If you change or damage the saved data on your own, it will not play back or save properly.



SETUP

On the network, you can set up basic information on the camera, video and audio, network events and system.

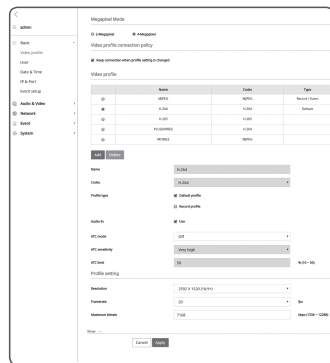
1. On the live screen, click the [Menu (≡)] button.
2. On the menu list, click the [Setup (⚙)] tab.
3. The Setup screen appears.

BASIC SETUP

Video profile

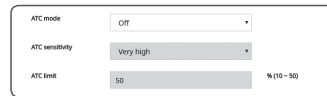
1. From the Setup menu, select the <Basic (≡)> tab.
2. Click <Video profile>.
3. Set <Megapixel Mode>.
If you change the mode selection, a message to confirm initializing video settings is prompted.
Click the [OK] button to change the video settings.
The following settings in the 2MB mode and the 4MB mode are saved respectively.
(Audio & Video: video settings / audio settings / camera settings, Event: tempering detection / Defocus detection (however, motion and motion time settings are not changed))

■ When changing settings to an 2MB or 4MB mode, the browser window is automatically closed and the camera is rebooted. Please try accessing again later.



4. Set the <Video profile connection policy>.
 - Keep connection when profile setting is changed : Output uses the same settings even when the settings of the active profile are changed.
If not selected, changing a profile used by an existing connection resets such connection.
5. Select each profile properties.
For more details, refer to "To Add/Change the Video Profile". (Page 40)

6. Click the input box of each item and enter / select a desired value.
 - The context menu may differ depending on the selected codec type.
 - Default profile : If no profile is selected when using the Web Viewer, the default video profile is applied.
 - E-mail/FTP profile : Video profile to be transferred to the specified email or FTP site.
 - Only the MJPEG codec can be set as the E-mail/FTP profile.
 - Record profile : This is the profile that is applied to video recording.
7. Select whether or not to input audio in the video.
Select the <Audio-In> check box and you can input audio in the video.
8. According to your situation, set ATC (Auto Transmit Control) mode.



- ATC mode : It adjusts the video properties according to the variance in the network bandwidth, controlling the bit rate. Adjusting the bit rate depends on the ATC mode.
 - Control framerate : Reduce the frame rate if the network bandwidth drops down.
 - Control compression : Control the compression rate if the network bandwidth drops down. Compression adjustment can cause deterioration of the image quality.
 - Event(MD) : Activated when the motion detection (MD) event is set. Frame rate is adjusted when an event occurs.
If no motion is detected in the surrounding area, the minimum amount of frames is output to save the bandwidth use.
- If <Bitrate control> is set to <CBR>, the encoding priority according to the ATC mode will be fixed as below:

Bitrate control / ATC mode	Control framerate	Control compression	Event(MD)
CBR	Compression	Framerate	Framerate

- ATC sensitivity : Affect the transfer rate according to the variance in the network bandwidth. The transfer rate will be adjusted to the fastest if the bandwidth is <Very high>, and adjusted to the latest if the bandwidth is <Very low>.
- ATC limit : If the quality or frame rate is adjusted, the property will be changed to the applied value (%) against the previous setting value (100%).
Note that if you reduce the property value too much, you may encounter flickering on the screen. So it is advisable to adjust the value within the threshold.

- ! ■ It is recommended to apply ATC control only for cameras supporting ATC.
- Set the ATC sensitivity to <Very low> in a network environment with high variance in the network bandwidth.
 - If the network connection is unstable, you may encounter flickering on the screen.

9. When done, click [Apply (Apply)].

To Add/Change the Video Profile

The profile setup can be added or modified to accommodate various profiles depending on the recording conditions.

1. In <Video profile>, click the <Add> button.
2. Provide the name and select a codec.
3. Specify the conditions under which the codec will be applied.
4. Specify the details of the selected codec including resolution and frame rate.
Click the <Show> button to display detailed items.

- Resolution : Set the video size of the H.264/H.265 and MJPEG files.
- Framerate : Set the max number of video frames per sec.



- The Mega Pixel/Sensor mode setup in Camera Setup changes the maximum configurable framerate.

Mega Pixel/Sensor	2M/25 fps	2M/30 fps	4M/20 fps
Framerate	1~25 fps	1~30 fps	1~20 fps

- Maximum bitrate : Set the max bit rate of video when the bit rate control is set to VBR.

 - As the bit rate can be adjusted limitedly according to the resolution, frame rate and screen complexity, the actual bit rate can be greater than the maximum bit rate. So you must consider the use conditions when setting the value.
- Target bitrate : Set the target bit rate when the bit rate control is set to CBR.
- Bitrate control : You can select one from constant bit rate and variable bit rate for compression. Fixed bitrate means that the network transmission bitrate is fixed while varying the video quality or frame rate, variable bitrate means that a higher priority is placed on the video quality while varying the bitrate.

 - After setting the fixed bit rate for bit control, if you select the video quality priority mode, depending on the complexity of the screen, the actual transmitted frame rate may differ from the frame rate setup in order to guarantee the optimal video quality for the given bit rate.
- Encoding priority : You can set the priority of video transmission to frame rate or compression.
- GOV length : It specifies the distance (in terms of number of frames) between two consecutive I-Frames in a video sequence when H.264/H.265 codec was selected. (One I-Frame + 0~Several P-Frames)
- Profile : You can select the H.264/H.265 profiling method.
- Entropy coding : Reduce the possible compression loss due to encoding.

- Dynamic GOV : When the bit rate control is VBR in H.264/H.265 codec, it makes the GOV length automatically change to the set value of the maximum dynamic GOV.
- Multicast(SVNP) : Specify the use of the SVNP protocol.
 - IP address : Enter an IPv4 address with which you can connect to the IPv4 network.
 - Port : Specify the video communication port.
 - TTL : Set the TTL for the SVNP packet.
- Multicast(RTSP) : Specify the use of the RTSP protocol.
 - IP address : Enter an IPv4 address with which you can connect to the IPv4 network.
 - Port : Specify the video communication port.
 - TTL : You can set the TTL for the RTP packet.



- If you set the Multicast address to 224.0.0.0~224.0.0.255, multicast may not work properly in all environments. In that case, we recommend you change the multicast address.

What is GOV length?

GOV(Group of Video object planes) is a set of video frames for H.264/H.265 compression, indicating a collection of frames from the initial I-Frame (key frame) to the next I-Frame. GOV consists of 2 kinds of frames: I-Frame and P-Frame.

I-Frame is the basic frame for the compression, also known as Key Frame, which contains one complete image data. P-Frame contains only the data that has changed from the preceding I-Frame.

For H.264/H.265 codec, you can determine the GOV length.
If you set a recording profile with H.264/H.265 codec, the GOV length will be framerate/2.

What is dynamic GOV?

Dynamic GOV is a function that enables the GOV to automatically change in a range from the set value of the minimum GOV length to the maximum dynamic GOV set value according to the situation of the video.

In a video with almost no motion, GOV operates with the dynamic GOV settings, which makes the bit rate of the entire video reduced. The I-frame is output right after a motion is detected and GOV operates with the GOV length settings until the motion disappears.

If you use this function, the GOV of a video operates with the minimum GOV length settings.

User

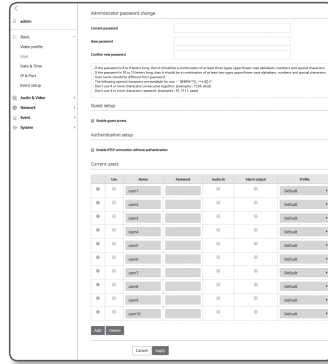
1. From the Setup menu, select the <Basic (≡)> tab.
2. Click <User>.

3. Provide the necessary user information.

- Administrator password change : Change the password for the administrator.



- For the security purposes, you are recommended to use a combination of numbers, alphabets uppercase and lowercase and special characters for your password.
- It is recommended to change your password once every three months.
- The password length and limits are shown as follows.
 - A combination of at least three types of upper case, lower case, numeric, and special characters: 8 to 9 characters.
 - A combination of at least two types of upper case, lower case, numeric, and special characters: 10 to 15 characters.
 - Should be different from the ID.
 - Cannot repeat the same letter, number of special characters more than 4 times.
 - Don't use 4 or more characters consecutive together. (examples : 1234, abcd)
 - Don't use 4 or more characters repeated. (examples : !!!!!, 1111, aaaa)
 - Special characters that are allowed. : ~!@#\$%^&*()_+=|[]{}?/
 - After the factory setting, the admin and user passwords are initialized. You need to reset the password.
 - When you access the camera web page for the first time or access it after the initialization, you will be moved to the admin password setting menu.
 - In this menu, you need to login again with the new password before using the camera web page menus.
 - If the existing password is not matched, when you change the admin password, you cannot change the password.
 - After changing your password, if there is a camera connected to a CMS or NVR client, then you need to re-register it with the newly changed password. If the camera is still connected with the same password, then the account may be locked because a client uses the previous password.
- If you try to login with the registered account, 5 or more consecutive password authentication has failed, and then the account may be locked for thirty seconds.
- When the password is changed while multiple connections are active from a PC, the browser may malfunction. In that case, reconnect to the server.



- Current users : If you select <Use>, you can set or change the user permissions.
 - The manager can set up audio input and alarm output.
 - Audio input/Alarm output : You can enable/disable Audio input/Alarm output in the live mode on the current user account.
 - Profile : If you select <Default>, you can only see the default profile video; if selecting <All>, you can see the full profile videos.



- ONVIF functions available to a registered user allowed to use ONVIF functions are limited to those of granted with permission.

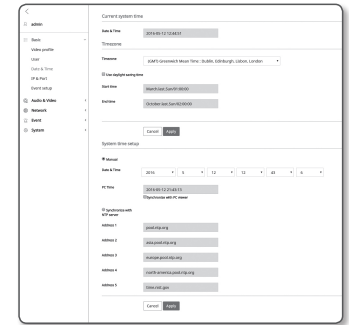
4. When done, click [Apply (Apply)].

Date & Time

1. From the Setup menu, select the <Basic (≡)> tab.
2. Click <Date & Time>.

3. Specify the time and date that will be applied to the camera.

- Current system time : Displays the current time settings of your system.
- Timezone : Specify the local time zone based on the GMT.
- Use daylight saving time : If checked, the time will be set one hour before the local time zone for the specified time period. This option will be displayed only in areas where DST is applied.
- System time setup : Specify the time and date that will be applied to your system.
 - Manual : Sets the current time of the camera manually. When you select the <Synchronize with PC viewer> check box, the time of the webviewer is set to the time displayed on the PC that runs the webviewer.
 - Synchronize with NTP server : Sync with the time of the specified server address.



4. When done, click [Apply (Apply)].

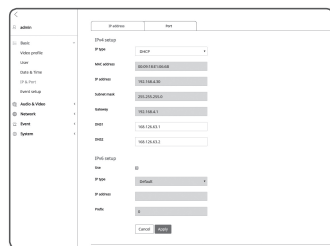


- If you select the <Synchronize with PC viewer>, the standard timezone should be set the same as the current timezone in PC.

- Guest setup : If you select <Enable guest access>, the guest account can access the Web viewer screen but can only view the live Viewer screen.
 - The ID/password for the guest account is <guest/guest>, which cannot be changed.
- Authentication setup : If you select <Enable RTSP connection without authentication>, you can access RTSP without logging in and view the video.

IP & Port

- From the Setup menu, select the **<Basic (≡)>** tab.
- Click **<IP & Port>**.
- Click **<IP address>**.
- Set the **<IPv4 setup>**.
 - IP type : Select an IP connection type.
 - Manual : Specify the IP address, Subnet mask, Gateway, DNS1, and DNS2.
 - DHCP : Specify the DNS1 and DNS2.
 - PPPoE : Specify the DNS1, DNS2, ID and Password.
 - If you set it to **<Manual>**, you should specify the IP, Subnet mask, Gateway, DNS 1 & 2 manually.
 - MAC address : Shows the MAC address.
 - IP address : Displays the current IP address.
 - Subnet mask : Displays the **<Subnet mask>** for the set IP.
 - Gateway : Displays the **<Gateway>** for the set IP.
 - DNS1/DNS2 : Displays the DNS(Domain Name Service) server address.
- Set the **<IPv6 setup>**.
 - Set to **<Use>** to use IPv6 address.
 - Default : Use the default IPv6 address.
 - DHCP : Display and use the IPv6 address obtained from the DHCP server.
 - Manual : Enter IP address and gateway manually and use it.



- The IP addressing system will be defaulted to DHCP. If no DHCP server is found, the previous settings will be restored automatically.
- Once completed with editing, click **[Apply (Apply)]** to apply changes and the browser exits. After a while, connect again with the changed IP.

6. Click <Port>.

7. Type in each item in the Port menu as necessary.

- Neither the port range between 0 and 1023 nor port 3702 is available.

- HTTP : HTTP port used to access the camera via the web browser.
The default is 80(TCP).
 - Setting the HTTP port for Safari and Google Chrome browsers to 65535 is not allowed by security policy.
- HTTPS : In this version, the security of the web communication protocol HTTP is strengthened. It can be used when you set HTTPS mode in SSL.
The initial value is set to 443(TCP).
 - The available setting range is 1024~65535. (For security reasons, in your Safari or Google Chrome browser, you may not use 65535 as your HTTPS port.)
- RTSP : Used to transfer videos in the RTSP mode; the default is 554.
- Use timeout : When connecting to RTSP, this function resets the connection if there's no response for a certain time.
- Device port : Set a port used to transfer video signals with the Hanwha Techwin protocols.



- If changed the HTTP port, the browser exits.

Afterwards, address should contain the newly assigned HTTP port trailing the IP.

ex) IP address: 192.168.1.100, HTTP port : Assigned 8080 → http://192.168.1.100:8080
(If HTTP port is set to 80, no need to specify the port number)

- Using RTSP and HTTPS is recommended in order to prevent the image information from being restored.

8. When done, click [Apply (Apply)].

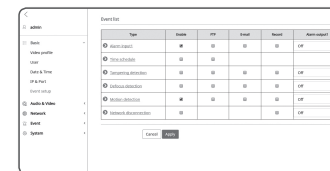
Event setup

You can easily set the event detection items, and move to the detailed setting.

- From the Setup menu, select the **<Basic (≡)>** tab.
- Click **<Event setup>**.
- Activate desired items on the Event list.
- When done, click **[Apply (Apply)]**.



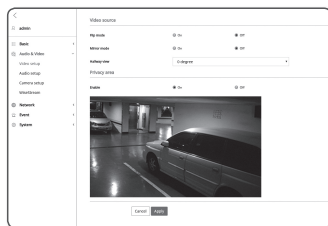
- To configure detailed event settings, click a desired type. You will be redirected to the detailed settings.



AUDIO & VIDEO SETUP

Video setup

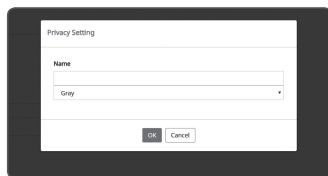
1. From the Setup menu, select the **<Audio & Video (🔊)>** tab.
2. Click **<Video setup>**.
3. Select a **<Video source>** mode.
 - Flip mode : Turn upside down the image that is captured by the camera.
 - Mirror mode : Flip horizontal the image that is captured by the camera.
 - Halfway view : Rotates the video captured by the camera according to the set angle.
You can rotate the video 0, 90 or 270 degrees.
 - If you change settings, the browser window will be closed and the camera restarted. Please access again later.
4. Specify the privacy zone.
5. When done, click **[Apply (Apply)]**.



To set the privacy zone

You can specify a certain area of the camera video to be protected for your privacy.

1. Set it to **<On>**.
2. Click **[Apply (Apply)]**.
3. Drag the mouse over the video to select an area.
4. Enter the name and select the color, and then click **[OK]**.
5. If you want to delete a name in the list, select it and click **[Delete (Delete)]**.



Audio setup (QND-7010R/7020R/7030R)

You can set the input value of the audio connected to the camera.

1. From the Setup menu, select the **<Audio & Video (🔊)>** tab.
2. Click **<Audio setup>**.
3. Set the audio input value.
 - Source : Sets the audio input.
 - Internal microphone : Built-in microphone embedded in the camera.



- Codec : Specify the audio codec.
 - G.711 : A audio codec standard, it uses 64 Kbps PCM (Pulse Code Modulation) encoding. ITU standard audio codec that is adequate for digital voice transfer in PSTN network or through a PBX.
 - G.726 : ITU standard audio codec applying ADPCM (Adaptive Differential Pulse Code Modulation) for variable bit rates of 40/32/24/16 Kbps to 64 Kbps PCM encoding.
- Bitrate : Set the bit rate to differentiate compression ratio if using G.726 codec.
- Gain : Specify the audio input amplification.



- Sound quality deterioration or howling may occur if the loudness of the sound source or gain value were set excessively.

4. When done, click **[Apply (Apply)]**.

Audio setup (QNO-7010R/7020R/7030R, QNV-7020R/7030R)

You can set the input value of the audio connected to the camera.

1. From the Setup menu, select the **<Audio & Video (🔊)>** tab.
2. Click **<Audio setup>**.
3. Set the audio input value.



- Source : Sets the audio input.
 - Line : Connect the cable to the audio device.
 - External microphone : Uses an external microphone.
- Apply power to Ext. Mic. : Select this check box when the external microphone is not powered, and the power will be supplied from the camera to the microphone. You can configure settings when selecting **<External microphone>**.
- Codec : Specify the audio codec.
 - G.711 : A audio codec standard, it uses 64 Kbps PCM (Pulse Code Modulation) encoding. ITU standard audio codec that is adequate for digital voice transfer in PSTN network or through a PBX.
 - G.726 : ITU standard audio codec applying ADPCM (Adaptive Differential Pulse Code Modulation) for variable bit rates of 40/32/24/16 Kbps to 64 Kbps PCM encoding.
- Bitrate : Set the bit rate to differentiate compression ratio if using G.726 codec.
- Gain : Specify the audio input amplification.



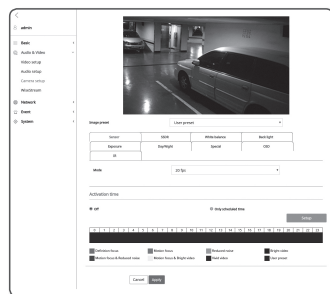
- Sound quality deterioration or howling may occur if the loudness of the sound source or gain value were set excessively.

4. When done, click **[Apply (Apply)]**.

Camera setup

You can change the camera settings according to the environment where the camera is located.

1. From the Setup menu, select the **<Audio & Video ()>** tab.
2. Click **<Camera setup>**.
3. Configure the settings as necessary of : Image preset, Sensor, SSDR, White balance, Back light, Exposure, Day/Night, Special, OSD, IR
4. When done, click **[Apply ()]**.
 - If a certain time (timeout: 240s) is elapsed with your not pressing the **[Apply ()]** button after changing the settings, your changes will not be applied.



If you want to set an image preset

Users can set presets easily.

The selected image preset mode will be in operation during the configured period, but at other times the values configured in the user preset mode are reflected.

1. Select a desired mode from the image presets.
 - Definition focus : This is the factory setting for your camera. Select it for video recording, focusing on reproducibility.
 - Motion focus : Record a moving object clearly. If there are many moving objects, such as on a road or in a crowded place like a museum, select this option.

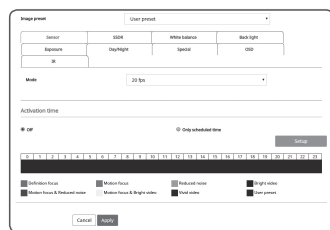
■ Noise level can increase in a low illumination environment, and sensitivity can go down.

- Reduced noise : Select this when you need a video with low noise in the low illumination environment.
- Bright video : This makes the dark area in a full video brighter.

■ Video contracts effects are reduced.

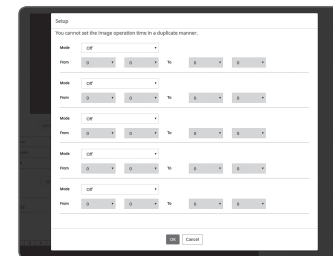
- Motion focus&Reduced noise : Use this when there are many moving objects, such as on a road or in a crowded place like a museum, or when you need a video with low noise in a low illumination environment.
- Motion focus&Bright video : Use it when there are many moving objects, such as on a road or in a crowded place like a museum, or when you need to make a dark area in full video brighter.
- Vivid video : Makes the entire video displayed in vivid colors.

■ The contrast of the video reduces and the color reproducibility becomes low.



- User preset : Select it if you want to display video with settings chosen by you.
 - When selecting a mode other than the preset mode, you can't set the shutter speed, AGC, SSDR, SSNR and color.

2. Set the camera item for each image preset mode.
3. Set the **<Activation time>**.
 - Off : Your camera will execute a specific image preset operation at all times.
 - Only scheduled time : Your camera will execute a specific image preset operation for the time period set by you on each date.
4. Click the **[Setup ()]** button.
5. Set the **<Mode>** and **<Time>**.
6. When done, click **[Apply ()]**.



Initial setting for each image preset mode

Image preset	Minimum shutter	Maximum shutter	AGC	SSDR	SSNR	COLOR
Definition focus	Default (1/5)	1/12000	Default (High)	Default (12)	Default (12)	Default (50)
Motion focus	1/30	1/12000	Default (High)	Default (12)	4	Default (50)
Reduced noise	1/15	1/12000	Middle	Default (12)	Default (12)	Default (50)
Bright video	Default (1/5)	1/12000	Default (High)	18	Default (12)	Default (50)
Motion focus&Reduced noise	1/30	1/12000	Middle	Default (12)	4	Default (50)
Motion focus&Bright video	1/30	1/12000	Default (High)	18	4	Default (50)
Vivid video	Default (1/5)	1/12000	Default (High)	18	Default (12)	90
User preset	Manual	Manual	Manual	Manual	Manual	Manual

- The preset setup functions as an aid to users to configure setup. If you don't want the preset function, deactivate it before use.
- If you change the image preset, only shutter/AGC/SSDR/SSNR/COLOR are reset to the default value for each model.
- The **"Camera Setting"** value does not change between presets.

To Set the Sensor

It specifies how many frames the camera CMOS sensor will capture per second.

1. Select <Sensor>.
2. Select <Mode>.

- Refer to "Video profile" for the framerate setup range of the <Video profile> according to mode setup. (Page 39)



To Set SDDR (Samsung Super Dynamic Range)

In a scene where the difference between bright and dark is severe, you can increase the brightness of the dark area alone to regulate the overall brightness.

1. Select <SSDR>.
2. Set <Mode> to <On>.
3. Configure the <Level> and <D-Range> settings as necessary.
 - Level : Adjust the level of the dynamic range.
 - D-Range : Select the amplitude area of the dynamic range.



To Set White Balance

You can correct the image colors based on white under any lighting conditions.

1. Select <White balance>.
 2. Select <Mode>.
 - ATW : Corrects the colors of the camera video automatically.
 - Manual : You can adjust the red and blue gains of the camera video manually.
 - Outdoor : Automatically corrects the video colors of the camera to be optimized to the outdoor environment.
 - Indoor : Automatically corrects the video colors of the camera to be optimized to the indoor environment.
 - AWC : Corrects the colors of the camera video to be optimized to the current lighting condition and screen mode.
- To obtain the optimal condition for the current lighting, put the focus of the camera to a white paper and press the [Set] button. If the lighting environment is changed, you should readjust the settings accordingly.



- In AWC mode, click the [Set] button if you want to keep the white balance level of the current image.

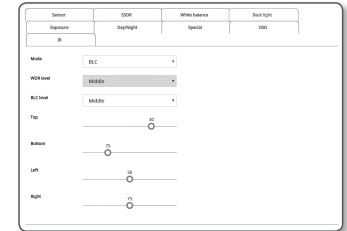
- The white balancing may not work properly in the following conditions:
If this is the case, switch to AWC mode.
 - If the surrounding condition of the object is out of the temperature correction range
ex) Clear sky, sunset
 - If the surrounding of the object is dark
 - If the focus of the camera directly faces the florescent lighting or if the camera is installed in a place of variable illumination, the white balancing operation may be unstable.

To Set BLC

You can specify a desired area on the video manually and set the area to be displayed more clearly.

1. Select <Back light>.
2. Set <Mode> to <BLC>.
3. Set <BLC level>.

You can change the level to adjust the brightness of the monitoring area.
4. Set the <Top, Bottom, Left, Right> levels to specify the target area.

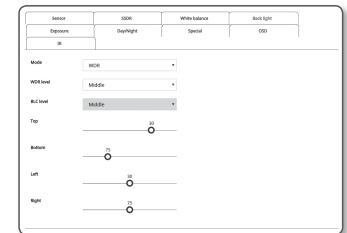


- When setting BLC, a green box is displayed on the screen for 15 seconds.
- To prevent malfunction at the time of BLC setup, the vertical space of the BLC area should be over 40 and below 60 while the horizontal space over 30 and below 60.

To Set WDR

It displays a sharp image of the objects in a scene where both bright and dark areas exist.

1. Select <Back light>.
2. Set <Mode> to <WDR>.
3. Specify the <WDR level>.



- It is recommended to use WDR in the indoor environment.
- Noise may exist between the dark area and the bright area in the WDR mode.
- The maximum and minimum shutter values are initialized whenever you turn on or off the WDR mode.
- When using WDR, the frame rate reduces by half.
Example) When using a 30fps mode and the WDR mode, a video of 15fps is output.

To Set Exposure

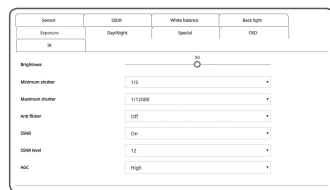
You can adjust the exposure level of the camera.

1. Select <Exposure>.

2. Select each item and set it properly.

- Brightness : Adjust the screen brightness.
- Minimum shutter : The limit of the longest exposure time.
 - Shutter is the mode to set up the range of the sensor exposure time which will specify the upper and lower limits for the electronic shutter movement.
- The framerate may be reduced in the dark condition if Shutter has a lower value than specified in the Sensor mode.
- Maximum shutter : The limit of the shortest exposure time.
- Anti flicker : It prevents screen flickering incurring from the dissonance between the surrounding lighting and the frequency.
- SSNR : Noise of the video is removed.
- SSNR level : Adjust the noise reduction level.
- AGC : Select AGC Control mode.

Adjust the gain value of the video (that, in particular, was recorded at a low contrast scene and had a lower brightness level than normal) to control the video brightness.



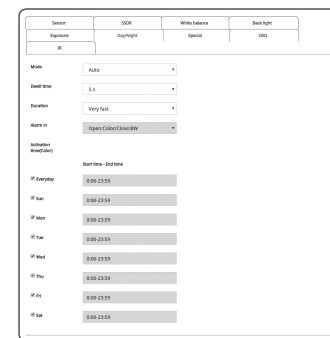
- The image exposure can be saturated depending on the Shutter setup range.

To Set Day/Night

1. Select <Day/Night>.

2. Select each item and set it properly.

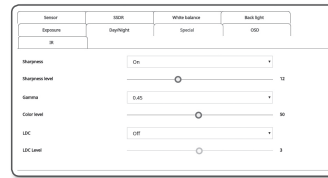
- Mode : Mode is used to adjust the color of Color or Black and White.
 - Color : The video is always output in color.
 - B/W : The video is always output in black and white.
 - Auto : Normally, it is set to Color but to B&W under low luminance at night.
 - If AGC of the <Exposure> menu is set to <Off>, the day/night mode cannot be set to <Auto>.
 - External : It controls the color of the video when the alarm input terminal is synchronized with an external device.
 - Schedule : Set the time during which the camera is operated in the color mode.
- Dwell Time : It specifies the period for which the selected brightness condition must be maintained to switch the lighting mode from Day to Night or vice versa.
- Duration : It specifies the interval of lighting mode conversion.
- Alarm in : The video is set to Color or B/W as the alarm sensor is open or closed.
 - If the Day/Night mode is set to External Input, the alarm input function of the Event-Alarm Input page is disabled.
- Activation time(Color) : It specifies the schedule for color mode operation.
 - If it is set, the Color mode is maintained from 00 second of the starting time to 59 second of the ending time.



- When switching to the day/night mode, the motion detection mode does not work.

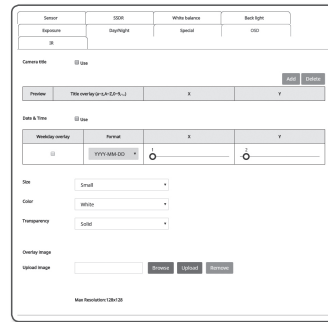
To Setup Special

1. Select <Special>.
2. Select each item and set it properly.
 - Sharpness : Adjust the overall sharpness of the image.
If selecting <On>, you can adjust the sharpness of the image.
 - Sharpness level : The higher the level is, the sharper and clearer the outline of the image becomes.
 - Gamma : Adjust the contrast of the image.
 - Color level : Adjust the strength of video color.
 - LDC : Enables/Disables the image distortion correction.
 - LDC Level : Adjusts the degree of distortion correction.



To Set OSD

1. Select <OSD>.
2. Select each item and set it properly.
 - Camera title : It specifies the name of the camera to be displayed on the screen.
Select the <Use> check box to add a camera name.
 - Add : Click the <Add> button and you can add a total of 5 lines, 15 characters per line and a total of 60 characters.
 - Camera title X, Y : It specifies the position of the camera name on the screen.
 - Date & time : Set the time display and date formats on the screen.
 - Date & Time X, Y : Specify the position of time display on the screen.
 - Weekday overlay : Specify the use of date display date on the screen.
 - Size : Sets the size of OSD to small/medium/large.
 - Color : Sets the color of the OSD to white/red/blue/green/black/gray.
 - Transparency : Sets the transparency to opaque/transparency 1/transparency 2/transparency 3.
 - Overlay image : The image selected by the user can be displayed at the top left of the screen.
 - Browse : Searches and selects a bitmap type file.
 - Upload : Uploads a selected file.
 - Remove : Deletes the selected file.



- The specifications of an applicable file include 16bit (RGB565 not supported) or 24bit bitmap file with a length of 128 pixel for the width and height and a file size of 52KB or less.

- A position-adjustable item (Camera title, Date & Time) may not be displayed normally if it overlaps with another fixed OSD item.
- If you change the language, the X-Y coordinates are initialized.
It is recommended to set the X-Y coordinates after setting the language.

To Set IR

1. Select <IR>.
2. Select each item and set it properly.
 - Mode : When the IR indicator turns on in B/W mode, the screen will be protected from saturation on the center area so that you can identify a short-distant object.
 - Off : IR mode will be disabled.
 - Auto : Adjust the IR brightness according to the brightness of the object on the center screen.



WiseStream

Function to detect the complexity of the video in an environment in which no major motion is generated and adjust the video quality to lower the output bit rate.
Returns the video quality to the original settings when a motion is generated to prevent video information loss.

1. From the Setup menu, select the <Audio & Video (🌐)> tab.
2. Click <WiseStream>.
3. Select an intensity of the Wise Stream.
 - Off : Wise Stream function will be disabled.
 - Low : Reduces the image quality of the video slightly.
When the bit rate is OFF, the image quality will be reduced up to 15%.
 - Medium : Reduces the image quality of the video to the medium level. When the bit rate is OFF, the image quality will be reduced up to 30%.
 - High : Reduces the image quality of the video considerably. When the bit rate is OFF, the image quality will be reduced up to 50%.
4. When done, click [Apply (Apply)].



- In the following cases, the WiseStream function may malfunction.
 - Sudden screen switch may cause distortion of the video.
 - It is not appropriate to use in an environment with too much movement and motion on the screen.

NETWORK SETUP

DDNS

DDNS is an abbreviation of Dynamic Domain Name Service that converts the IP address of a camera into a general Host Name so that the user can easily remember it.

- You can use the DDNS service only if the internet is connected.

1. From the Setup menu, select the **<Network ()>** tab.
2. Click **<DDNS>**.
3. Select the **<DDNS>** connection type.

4. Type in the DDNS items according to the selected type.

- **Samsung DDNS** : Select this if you use the DDNS server provided by Hanwha Techwin.
 - **Product ID** : Enter the product ID that is registered with the Samsung DDNS service.
 - **Quick connect** : It sets port forwarding automatically when used with a UPnP (Universal Plug and Play) supporting router.

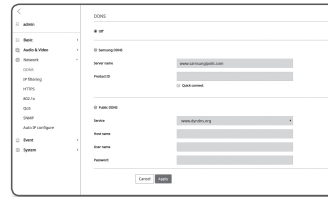


- If you want to use the DDNS service without using a hub that supports the UPnP function, click Quick connect, then go to the hub menu and activate port forwarding for your hub.
For more on how to set port forwarding for your hub, refer to "**Port Range Forward (Port Mapping) Setup**". (page 27)

- **Public DDNS** : Select one of provided public DDNS servers when you use a public DDNS server.
 - **Service** : Select desired public DDNS service server.
 - **Host name** : Enter the name of the host that is registered with the DDNS server.
 - **User name** : Enter the user name for the DDNS service.
 - **Password** : Enter the password for the DDNS service.

5. When done, click **[Apply ()]**.

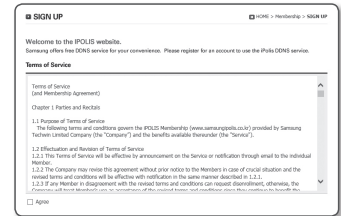
- If selected **<Quick connect>**, be sure to select Samsung DDNS service.



Registering with DDNS

To register your product with the Samsung DDNS

1. Visit the iPOLIS web site (www.samsungipolis.com) and sign in with a registered account.



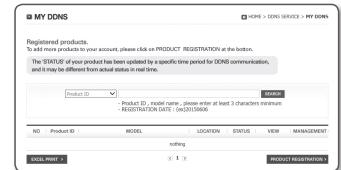
2. From the top menu bar, select **<DDNS SERVICE>** - **<MY DDNS>**.



3. Click **[PRODUCT REGISTRATION]**.

4. Enter the product ID.

- You must perform the duplicate check for the ID that you entered.

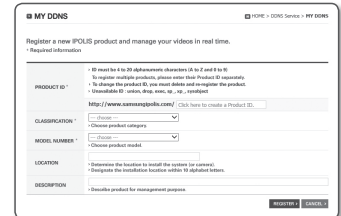


5. Select a **<CLASSIFICATION>** and specify the **<MODEL NUMBER>**.

6. Specify the product location with a description if necessary.

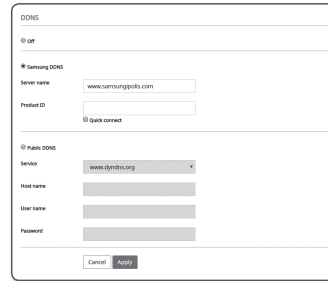
7. Click **[REGISTRATION]**.

The product will be added to the product list that you can check.



To connect to the Samsung DDNS in camera setup

1. From the DDNS setup page, set <DDNS> to <Samsung DDNS>.
2. Provide the <Product ID> that you registered product ID with the DDNS site.
3. Click [Apply ()].
When the connection is successfully made, you will see the message of <(Success)> on the screen.



Configuring public DDNS in Camera Settings

1. Open the DDNS settings page and select <Public DDNS> for <DDNS>.
2. Enter the corresponding site's host name, user name and password.
3. Click [Apply ()].
If the connection properly establishes, <(Success)> appears.
4. When done, click [Apply ()].

- To use DDNS service properly, both DDNS setup and the router's port forwarding setup are required.
For port forwarding setup, refer to "Port Range Forward (Port Mapping) Setup". (page 27)

IP filtering

You can create a list of IPs that you want to grant or deny access to them.

1. From the Setup menu, select the <Network ()> tab.
2. Click <IP filtering>.
3. Select <Filtering type>.
 - Deny : If selecting this, access from those IPs that are added to the filtering will be restricted.
 - Allow : If selecting this, access from only those IPs that are added to the filtering will be accepted.
4. Click the [Add ()].
The IP list will be created.
5. Provide the IP that you want to grant or deny access from.
When you enter an IP address and a Prefix, the list of IP addresses available will appear in the right-side filter range column.



- If selected <Allow> for IP Filtering and <IPv6 setup> of <IP & Port> is set to <Use>, both IPv4 and IPv6 addresses of the computer currently configuring should be assigned.
- The IP address of the computer used for the current setup cannot be added to <Deny>, it should be added to <Allow>.
- Only the IP addresses that are set to <Use> will be displayed in the filter column.

6. Select an IP to delete from the list.
Click the [Delete ()].
7. When done, click [Apply ()].

HTTPS

You can select a secure connection system or install the public certificate for this purpose.

1. From the Setup menu, select the <Network ()> tab.
2. Click <HTTPS>.
3. Select a secure connection system.
 - To access the camera using HTTPS mode, you have to type the IP address for the camera in the form of "https://<Camera_IP>".
If you failed to configure the Web viewer settings in HTTPS mode with Internet Explorer, edit the Internet options as follows: <Menu → Tools → Internet Options → Advanced → Security → Uncheck TLS 1.0, and check TLS 1.1, TLS 1.2>



4. Search for the public certificate that you want to install on the camera.
To install the certificate on the camera, you need to provide a certificate name (it can be arbitrarily assigned by the user), certificate file issued from the certification authority and a key file.
 - The <HTTPS (Secure connection mode using the public certificate)> item will be active only if there exists a public certificate installed.
5. When done, click [Apply ()].

Installing the certificate

1. Enter the certificate name.
2. Click the [Browse ()] button, select the public certificate file and key file to be installed, and then click the [Install ()].

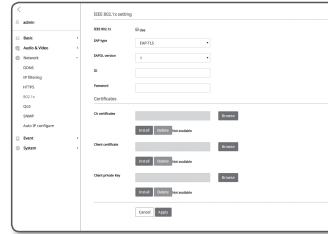
Deleting the certificate

1. Click [Delete ()].
2. To delete a public certificate, you should access the network video decoder in the mode of <HTTP (Do not use secure connection)> or <HTTPS (Secure connection mode using a unique certificate)>.

802.1x

When connecting network, you can choose whether using 802.1x protocol, and then install the certification.

1. From the Setup menu, select the <Network ()> tab.
2. Click <802.1x>.
3. Set the <IEEE 802.1x setting>.
 - IEEE 802.1x : Specify the use of the 802.1x protocol.
 - EAP type : Select EAP-TLS or LEAP.
 - EAPOL version : Select version 1 or 2.
 - ID : Enter the client certificate ID in EAP-TLS and the user ID in LEAP.
 - Password : Enter the client private key password in EAP-TLS and the user password in LEAP. You do not have to enter the password in EAP-TLS if it uses a key file that is not encrypted.



-  ■ If the connected network device does not support the 802.1x protocol, the protocol will not operate properly even if you set it.
- LEAP is an authentication method with poor security. Use it only in an environment where EAP-TLS is not available.

4. Install/remove the certificate.
The certificate is needed only for EAP-TLS.
 - CA certificates : Select a public certificate that contains the public key.
 - Client certificate : Select a public certificate that contains the client certificate key.
 - Client private Key : Select a public certificate that contains the client private key.
5. When done, click [Apply ()].

To install/remove 802.1x related certificates

1. Press the [Browse ()] button for each item and select a certificate to install.
2. If no certificate is installed, you will see "Not Available" appearing next to the selected item.
3. Press the [Install ()] button to start installation with a message of "Installed" next to the item.
4. Press the [Delete ()] button to remove the certificate.

QoS

You can specify the priority to secure a stable transfer rate for a specific IP.

1. From the Setup menu, select the <Network ()> tab.
2. Click <QoS>.
3. Click the [Add ()] button.
The IP list will be created.
4. Enter an IP address to which you will apply QoS.

-  ■ The default prefix for IPv4 is 32;
For DSCP, the default is set to 63.
- Only the IP addresses that are set to <Use> can be prioritized.

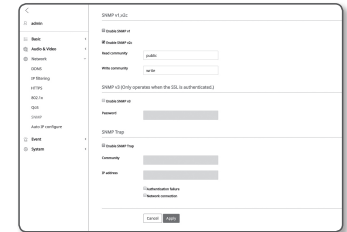
5. Select an IP to delete from the list.
Click the [Delete ()] button.
6. When done, click [Apply ()].



SNMP

With the SNMP protocols, the system or network admin can monitor the network devices on a remote site, and configure the environment settings.

1. From the Setup menu, select the <Network ()> tab.
2. Click <SNMP>.
3. Specify the <SNMP>.
 - Enable SNMP v1 : SNMP version 1 will be active.
 - Enable SNMP v2c : SNMP version 2 will be active.
 - Read community : Provide the name of the read community where you can access to the SNMP information.
The default name is <public>.
 - Write community : Provide the name of the write community where you can access to the SNMP information. The default name is <write>.
 - Enable SNMP v3 : SNMP version 3 will be active.
 - Password : Specify the default password for SNMP version 3.
 - The default password can be exposed to a hacking thread so it is recommended to change the password after installing the product.
Note that the security and other related issues caused by the unchanged password shall be responsible for the user.
 - Password should be longer than 8 characters, no more than 16 characters.



- Enable SNMP Trap : SNMP trap is used to send important events and conditions to the Admin.
 - Community : Enter the trap community name to receive messages.
 - IP address : Enter the IP address to which messages will be sent.
 - Authentication failure : It specifies whether an event shall be generated when the community information is invalid.
 - Network connection : It specifies whether an event shall be generated when the network disconnection is restored.

4. When done, click **[Apply ()]**.



- SNMP v3 is only able to be set when the secure connection mode is HTTPS. Refer to **"HTTPS"**. (page 49)
- If you don't use SNMP v3, there may be a security issue.

Auto IP configure

You can set the IP available for access and camera searching automatically.

1. From the Setup menu, select the **<Network ()>** tab.

2. Click **<Auto IP configure>**.

3. Set the **<Link-Local IPv4 address>**.

An additional IP address may be assigned to access the camera from the Link-Local network.

- Auto configure : It specifies Able or Disable for the Link-Local IPv4 address.
- IP address : Display the assigned IP address.
- Subnet mask : Display the subnet mask of the assigned IP.



4. Set the **<UPnP discovery>**.

Cameras can be automatically searched in the client and operating system in support of the UPnP protocol.

- UPnP discovery : It specifies Able or Disable for UPnP Discovery.
- Friendly name : Display the camera name. Friendly name is displayed in the format of WISENET-<Model Name>-<MAC Address>.



- In the Windows operating system which basically supports UPnP, the cameras connected to the network are displayed.

5. Set the **<Bonjour>**.

Cameras can be automatically searched in the client and operating system in support of the Bonjour protocol.

- Bonjour : It specifies Able or Disable for Bonjour.
- Friendly name : Display the camera name. Friendly name is displayed in the format of WISENET-<Model Name>-<MAC Address>.



- In the Mac operating system, which support Bonjour by default, the connected cameras are automatically displayed in the Bonjour bookmark of the Safari web browser. If the Bonjour bookmark is not displayed, check Bookmarks Setup in the "Preference" menu.

6. When done, click **[Apply ()]**.

EVENT SETUP

FTP / E-mail

You can configure the FTP/E-mail server settings so that you can transfer the images taken with camera to your PC if an event occurs.

1. From the Setup menu, select the **<Event ()>** tab.

2. Click **<FTP / E-mail>**.

3. Select **<FTP configuration>** or **<E-mail configuration>** and enter / select a desired value.

• FTP configuration

- Server address : Enter the IP address of the FTP server that you transfer the alarm or event images to.
- ID : Enter the user ID with which you will log in to the FTP server.
- Password : Enter the user account password for logging into the FTP server.
- Upload directory : Specify the FTP path where you will transfer the alarm or event images.
- Port : The default port of the FTP server is 21; however, you can use a different port number according to the FTP server settings.
- Passive mode : Select **<On>** if you need to connect in passive mode due to the firewall or the FTP server settings.

• E-mail configuration

- Server address : Enter the SMTP address of the email server that you transfer the alarm or event images to.
- Use authentication : Select whether to use authorization.
- Use TLS : Specify the use of TLS.
- ID : Enter the user ID for logging into the email server.
- Password : Enter the user account password for logging into the email server.
- Port : The default port of the email server is 25; however, you can use a different port number according to the email server settings.
- Recipient : Enter the address of the email recipient.
- Sender : Enter the address of the email sender. If the sender address is incorrect, the email from the sender may be classified as SPAM by the email server and thus may not be sent.
- Subject : Enter a subject for your email.
- Body : Provide the text for the message. Attach the alarm or event images to the email that you are preparing.



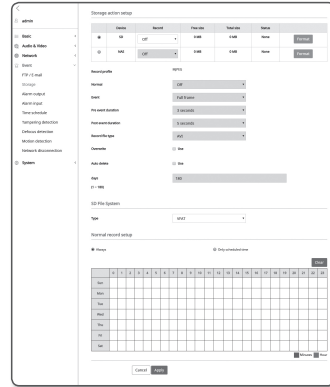
4. When done, click **[Apply ()]**.

Storage

You can activate recording on your device, set the recording conditions, check the saved data capacity and format the device itself.

1. From the Setup menu, select the <Event (📺)> tab.
2. Click <Storage>.
3. Select a device to save data in.

- If your device is properly recording data, it will display "Recording".
- If you see an "Error" message, check the following:
 - Check the storage to see if it is connected to the device.
 - Check the files in the storage to see if they are damaged.
 - Check the storage to see if they are physically damaged.
- If the "Error" message does not disappear after following the instructions, format the Micro SD card. After formatting, if the error message still remains, replace the Micro SD card.
- If you remove the Micro SD card without changing a button to 'off' position in settings or if you connect a camera to an unstable power source, the Micro SD card may be damaged.



- The number of simultaneously accessible new profiles after the recording mode is activated is 2.

To make recording on the Micro SD memory

1. Set the SD card unit to <On>.
2. Click the [Apply (📄)] button.
3. Check the memory card's <Free size> and <Total size>. You can format the Micro SD card by clicking the <Format> button.
 - Some frames may be skipped if the Micro SD memory card operates at the lower speed than recommended. For more details, refer to "Recommended Micro SD/SDHC/SDXC Memory Card Specifications". (Page 6)
 - For a Micro SD memory card with a large capacity, the formatting will be slowed down accordingly.
 - The data traffic will increase when the camera is set to higher resolution, higher bit rate, and/or higher framerate. If there is too much data traffic, some frame may be skipped although it is stored in a full frame.
 - When a frame skip occurs, images are saved at the rate of min. one image per sec.
4. Specify the storage action.
 - Record profile : The name of profile to be recorded is displayed.
 - Normal : Make recording at a certain frame rate.
 - Event : Set the recording type for a certain event that occurs.

- Pre event duration : Specify the time point before the occurrence of the alarm; starting from the time point, the images will be transferred. You can specify up to 5 seconds before the occurrence of the alarm.
- Post event duration : Specify the time point after the occurrence of the alarm; to the specified time point, the images will be transferred. You can specify up to 120 seconds after the occurrence of the alarm.
- Record file type : It specifies the file format of the recorded images.
 - STW : It is Hanwha Techwin's unique file format.
 - AVI : It is the conventional avi format.

- If the Record file type is changed, the existing data is formatted.
- Overwrite : If the Micro SD memory is full, this will delete old data and store new data in replacement.
- Auto delete : Data for a certain period is deleted, while other data is not deleted. This can be set within the range of one day to 180 days.
- If the storage period is expired, data is automatically deleted and new data will be recorded. Once deleted, it cannot be recovered.

5. Set <SD File System>.

- Type : Camera supports VFAT and ext4 as an SD card file system, which can be configured by the user. (However, in case of ext4 file system, an additional application is required to recognize the Windows operating system)
- If the settings are changed, the existing data will be formatted.
- It may take up to 10 minutes to format an SD card in the ext4 file system.

6. Specify the <Normal record setup>.

- Always : Always save recorded video in the Micro SD memory card.
 - If set to Always, the activation time cannot be changed.
- Only scheduled time : Records only on the specified time of the specified day of week.
- [Clear (🗑)] : Reset all settings.

7. When done, click [Apply (📄)].

If you want to record in your NAS

1. Set the saving operation and basic recording.

- ! Auto deletion is supported only if your NAS meets the recommended specifications.

2. Enter the information registered in your NAS.

- IP address : Unique IP address assigned to the NAS.
- ID : An ID registered in the NAS.
- Password : Password registered in the NAS.
- Default folder : Designate the NAS user folder to save data in.

3. Click the [Test] button to see if you can successfully connect to the NAS.

- ! If the success message is displayed, it means that you can successfully save data in the NAS.
- If the fail message is displayed, check the following.
 - Confirm that the IP address of the NAS is valid.
 - Confirm that the ID/password of the NAS is valid.
 - Confirm that you can access the folder designated as the default folder using the ID of the NAS.
 - Confirm that the NAS SMB/CIFS items are unchecked.
 - Confirm that the NAS IP address and the camera IP address are in the same format.
ex) The NAS & camera subnet mask initial value is 255.255.255.0.
If the IP address is 192.168.20.32 then the NAS IP address should be in the range of 192.168.20.1~192.168.20.255.
 - Check whether you tried to access as another user without formatting the default folder saved or used.
 - Confirm that you used recommended NAS equipment.

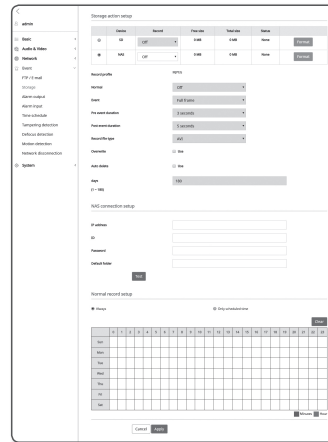
4. After the settings are completed, set the NAS unit to <On>.

5. Click the [Apply (Apply)] button.

6. Log in the NAS and check the <Free size> and <Total size>.

You can format the default folder specified in the NAS connection setting by clicking the <Format> button.

- Since data may not be saved after a temporary network interruption when using NAS, it is recommended that you use SD at the same time to prevent loss of recorded images.
- The data traffic will increase when the camera is set to higher resolution, higher bit rate, and/or higher framerate.
If there is too much data traffic, some frame may be skipped although it is stored in a full frame.
- When a frame skip occurs, images are saved at the rate of min. one image per sec.

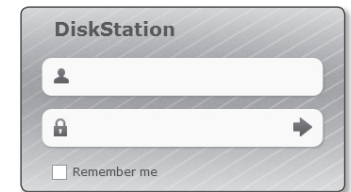


NAS (Network Attached Storage) guide

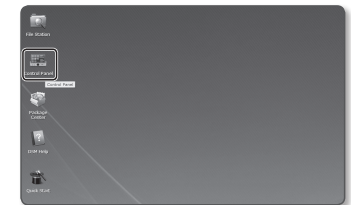
- ! Since data may not be saved after a temporary network interruption when using NAS, it is recommended that you use SD at the same time to prevent loss of recorded images.
- If the setting allows a Micro SD memory card and the NAS to be simultaneously connected for use, the higher priority for recording goes to the NAS.
- If you activate Overwrite to the NAS by setting it to <Off> and the available capacity is below 1%, it will be saved in the Micro SD card.
- If you are saving data in the NAS, you might be unable to save it when you insert a Micro SD memory card used by another camera.
- NAS recommended specs : Refer to "NAS recommended specs". (Page 6)
- If you change the NAS saving while saving data in the NAS, it will not be reflected in the system immediately.
- If you remove NAS equipment on your own while saving data, or if the network is disconnected, NAS saving operation will be terminated abnormally.
- NAS saving allows only one camera to a folder. Logging in with another camera is not allowed, and the images will not be saved.

The following is a description of how to save data using the NAS according to the Synology NAS method, which is one of the recommended products.

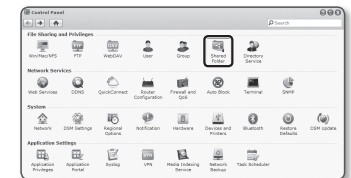
- Access the Synology NAS as an admin.
In this example, the NAS IP Address is set to [192.168.20.253].



- If you access it as an admin, the following screen will be displayed. Click the [Control Panel].



- Click the <Shared Folder> in the file sharing and privilege menu.



4. Click the **[Create]** button.

5. After entering the shared folder name(ID), click the **[OK]** button to create a shared folder.
In this example, the shared folder name is **[testDirectory]**.

6. In Windows, for NAS access, set the privilege for the shared folder as follows.
Check the admin's **[Read/Write]**.

7. Click on the **<User>** in the file sharing and privilege menu.

8. After clicking the **[Create]** button, enter name(ID) and password.
In this example, name(ID) is set to **[testID]** and password is also set to **[testID]**.

! ■ According to the NAS recommendations, when you use Netgear's NAS equipment, do not allocate the capacity for use.

9. In Windows, set the privilege for NAS access.
For the shared folder created in step 4 called "testDirectory" check **[Read/Write]**.

10. Basic setting in the NAS is completed.
Connect your camera to the actual NAS.
As shown below, enter the NAS connection setting items.

11. After entering item 10, check **<On>**.

12. Click the **[Apply (Apply)]** button.
Finish saving by using the NAS.

ID	ID	IP	Port	Protocol	Port	Port	Port	Port	Port
1	192.168.20.25	80	8080	HTTP	8080	8080	8080	8080	8080

Alarm output

1. From the Setup menu, select the **<Event ()>** tab.

2. Click **<Alarm output>**.

3. Configure the camera alarm output settings.

■ If you change the alarm output type, the alarm out button on the monitoring page and alarm output type displayed on Event Setup page will be changed accordingly.

• Type

- Normal open : Considers "Open circuit" status of the sensor or alarm input device as normal, and triggers alarm event if becomes "Closed circuit" status.
- Normal close : Considers "Closed circuit" status of the sensor or alarm input device as normal, and triggers alarm event if becomes "Open circuit" status.

• Mode : Sets the alarm output method.

■ There is difference between operations when clicked alarm output button while disabled.

- Pulse : It is activated during the time period specified by the duration (switching interval) and then becomes inactive automatically.

- Active/Inactive : It maintains as activated until the user clicks the button again to make it inactive.

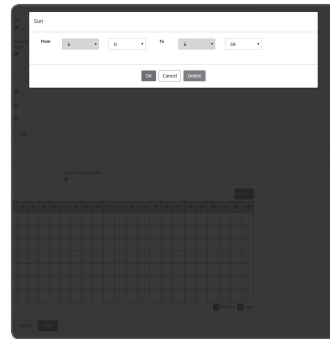
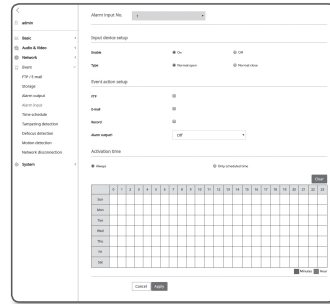
• Duration : Set the alarm duration that maintains activated if the mode is set to pulse, from 1 to 15 seconds.

4. When done, click **[Apply (Apply)]**.

Alarm input

You can set the alarm input type, activation time, and operation mode.

- From the Setup menu, select the <Event (📅)> tab.
- Click <Alarm input>.
- Set whether or not to <Enable>.
- Select the type.
 - Normal open : It is normally open, but if it is closed, an alarm will be triggered.
 - Normal close : It is normally closed, but if it is open, an alarm will be triggered.
- Specify the <Activation time>.
 - Always : Always check if an alarm occurs. It activates in operated mode when the alarm occurs.
 - If set to <Always>, the activation time cannot be changed.
 - Only scheduled time : Check if an alarm occurs at a specified day of the week for a specified time period. It activates in operated mode when the alarm occurs.
 - [Clear (🗑)] : Reset all settings.
 - Minute : Click an area in Activation Time and set the time by minutes.
 - Hour : Drag your mouse at Activation Time and set the time by hours.
- Specify an operation that will perform if an alarm occurs.
 - FTP : Specify the use of FTP transfer in the alarm input setup.
 - Refer to "FTP / E-mail" for more details. (page 51)
 - E-mail : Specify the use of email transfer in the alarm input setup.
 - Refer to "FTP / E-mail" for more details. (page 51)
 - Record : You can set up the alarm to record to a Micro SD card or an NAS when operating.
 - Set <Device> to <On> in <Storage>. (page 52)
 - Alarm output1 : Select whether to set the alarm output if an alarm is incoming, and specify the alarm output time.
- When done, click [Apply (📌)].



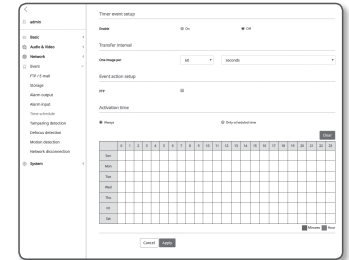
Time schedule

You can configure settings to transmit images at regular intervals at a scheduled operation time regardless of the occurrence of an event.

- From the Setup menu, select the <Event (📅)> tab.
- Click <Time schedule>.
- Set whether or not to <Enable>.
- Specify the <Transfer interval>.
- Specify the <Activation time>.
 - Always : Always activates in operated mode at the set interval.
 - Only scheduled time : Periodically activates in operated mode at a specified time and date.
- Specify the activation conditions.
 - FTP : Specify the use of the FTP transfer if an event occurs.
 - Refer to "FTP / E-mail" for more details. (page 51)
- When done, click [Apply (📌)].



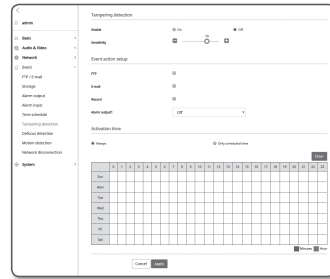
- The transfer interval setting value must be smaller than the preset activation interval to succeed in image transmission.



Tampering detection

You can set to detect tampering attempts and trigger events, such as sudden change of camera's framing direction, blocked lens and other overall change of scenes from the video.

1. From the Setup menu, select the <Event (🏠)> tab.
2. Click <Tampering detection>.
3. Set whether or not to <Enable>.
4. Set the tampering detection sensitivity. The higher the sensitivity, detects the minutest tampering attempts.
5. Specify the activation time and activation condition.
 - For more information about <Activation time> and <Action>, refer to "Alarm input". (page 55)
6. When done, click [Apply (Apply)].

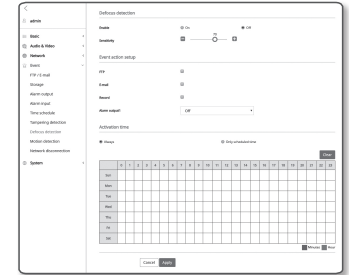


- ! The default tampering detection function may not work properly in the following cases:
 - Under circumstances of simple background or low illumination and night time may lower the detection sensitivity.
 - A severe shaking of the camera or a drastic change to the illumination can be considered a tampering by mistake.
 - Detection of the tampering may take some time (maximum 5 seconds) right after the tampering was made.
 - Once a tampering is detected, the camera will resume a normal operating after a certain stability time (approx. 5 seconds) during which no detection will be performed.
- If false alarms are generated frequently, decrease the sensitivity gradually to minimize false alarms. If you choose a lower sensitivity, only a sudden tampering is detected.
- If you use a higher sensitivity, alarms may be generated even from very small changes, but false detection in response to changes in an object or brightness may occur.

Defocus detection

You can configure settings to generate an alarm signal when a defocus of the camera lens is detected.

1. From the Setup menu, select the <Event (🏠)> tab.
2. Click <Defocus detection>.
3. Set whether or not to <Enable>.
4. Set the sensitivity. The higher the sensitivity value is, the finer defocus can be detected.
5. Specify the activation time and activation condition.
 - For more information about <Activation time> and <Action>, refer to "Alarm input". (page 55)
6. When done, click [Apply (Apply)].

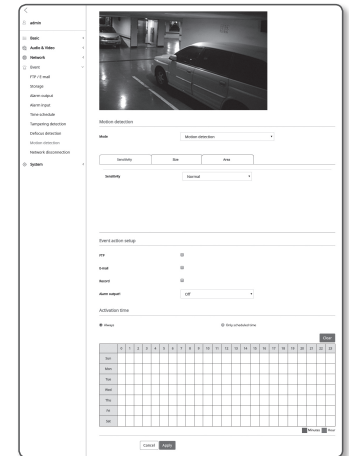


- ! It may take a certain length of time (up to 5 seconds) to detect the defocus after a defocus situation occurs.
- In the following cases, the defocus detection performance may be impaired or a malfunction may occur.
 - Monotonous monitoring environment, night or low illumination environment
 - Sudden changes in the illumination (e.g. indoor light shutting off)
 - Lens blocked by a large object that covers almost all of the screen
 - Changes the focus object by changing the camera position.

Motion detection

You can configure settings to generate an event signal when a motion detection event is generated.

1. From the Setup menu, select the <Event (🏠)> tab.
2. Click <Motion detection>.
3. Enable the motion detection mode.
4. Set <Sensitivity>, <Size> and <Area>.
5. Specify the activation time and activation condition.
 - For more information about <Activation time> and <Action>, refer to "Alarm input". (page 55)
6. When done, click [Apply (Apply)].



- ❗ Before using, set the minimum and maximum motion sizes to suit desired motion range to be detected.
- Detected size of an object may have difference with the actual size according to its shape.
- Up to 16 objects from the top side of the screen can be displayed.
- In the following cases, motion detection performance may be impaired or a malfunction may occur.
 - The object color or brightness is similar to the background.
 - Small activities around the border area of the camera's field of view.
 - Multiple movements continue occurring at random due to a scene change, rapid lighting changes or other reasons.
 - A fixed object continues moving in the same position.
 - Motions of less position changing such as approaching to the camera or fading away from the camera.
 - Moving object approaches to the camera too close
 - An object hides other objects behind.
 - Two or more objects overlap or one object divides in multiple portions.
 - Too fast object (for a proper detection, one object should be found overlapping between contiguous frames).
 - Reflection / blur / shadow due to a strong light such as direct sunlight, illumination, or headlamp.
 - In severe snow, rain, wind or in dawn / dusk.

To use Motion detection

It detects a motion that meets all conditions specified by sensitivity, size and area.

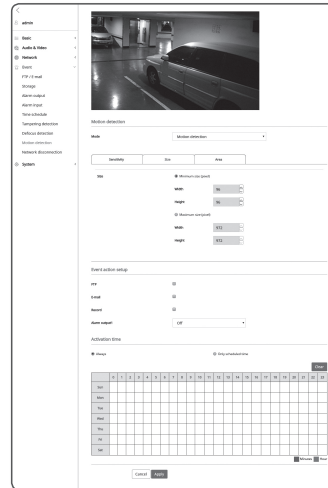
1. Select a motion detection mode.
2. Select <Sensitivity> tab to set the sensitivity level. You can set the sensor's sensitivity to detect a motion out of the background from the monitoring video.

- ❗ In a situation that definitely distinguishes objects out of backgrounds, set this to a low sensitivity level. For opposite case that is hard to distinguish objects like low illuminated situation, set this to a high level.

3. Select <Size> tab.

You can limit the minimum/maximum size of motion to be detected.

- Minimum size (pixel) : To set the minimum size of detected motions, select <Minimum size (pixel)> and then point and drag to the desired size on the screen using the mouse.
- Maximum size (pixel) : To set the maximum size of detected motions, select <Maximum size (pixel)> and then point and drag to the desired size on the screen with your mouse.



- ❗ Motions smaller than the specified minimum size or bigger than the maximum size are not detected. To avoid unintended detections caused by great and small noises, set minimum/maximum motion sizes appropriately in accordance to your environments.
Note that same motions on the same location can be differently detected in their detection size; it is recommended to consider and include the tolerable difference when setting the minimum/maximum detection sizes.

4. Select <Area> tab.

You can specify an area on the screen to include or exclude the area to/from detection.

You can specify up to 4 areas.

- Detection area : Sets the entire screen as excluded from detection, and adds specified area as motion detection area. Select 4 vertices in the image with your mouse to specify the detection area.
- Non detection area : Sets the entire screen as motion detection area, and excludes specified area as not to be detected. Select 4 vertices in the image with your mouse to specify the non-detection area.

5. To delete a designated area, right click the mouse on the video and click the [Delete] button displayed on the popup window.

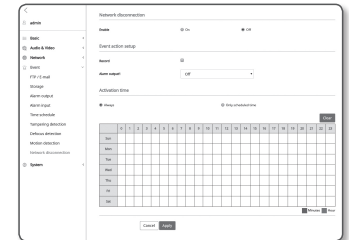
6. When done, click [Apply (Apply)].



Network disconnection

When the network is physically disconnected, it is considered as an event to be saved.

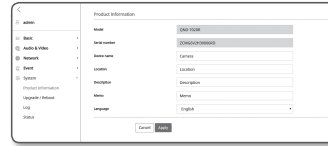
1. From the Setup menu, select the <Event (🔔)> tab.
2. Click <Network disconnection>.
3. Set whether or not to <Enable>.
4. Specify the activation time and activation condition.
 - For more information about <Activation time> and <Action>, refer to "Alarm input". (page 55)
5. When done, click [Apply (Apply)].



SYSTEM SETUP

Product information

1. From the Setup menu, select the <System ()> tab.
2. Click <Product information>.
3. Check the camera information, or provide details according to your network environment.
 - Model : Model name of the product.
 - Serial number : Product serial number.
 - Device name : Provide a device name that will be displayed on the Live screen.
 - Location : Specify the location where the camera is installed.
 - Description : Provide detailed information about the camera location.
 - Memo : Provide an explanation about the camera for better understanding.
 - Language : Select a preferred language for the Web Viewer OSD.

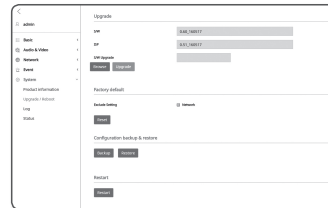


-  The default language is set to <English>.

4. When done, click [Apply ()].

Upgrade / Reboot

1. From the Setup menu, select the <System ()> tab.
2. Click <Upgrade / Reboot>.
3. Select a desired item and set it appropriately.
 - Upgrade : Performs upgrading the system.
 - Factory default : Initializes all setting information including the camera settings to the factory reset state. (however, logs are not initialized)
 - Exclude Setting : If you select the <Network> check box, network settings are not initialized.
 - The IP addressing system will be defaulted to DHCP if you reset the camera. If no DHCP server is found, the previous settings will be restored automatically.
 - Configuration backup & Restore : Backs up the current system settings before performing the restoration process. The system is automatically restarts after backup or restoration.
 - Restart : Restarts the system.



To perform the upgrade

1. Click [Browse] and specify a file to upgrade.
2. Click [Upgrade].
3. An "Upgrade" progress bar is prompted to show the upgrading status.
4. Once completed upgrading, the browser exits and the camera restarts.

-  It may take a max of 10 minutes for the upgrade process. If you forcibly terminate the upgrade process, upgrade will not be completed properly.
- During restarting the system, accessing with web viewer will not be made.
- You can download the latest version from the Hanwha Techwin web site.

To back up the current settings

1. Click [Backup].
2. A file in a ".bin" file format is saved in "Library" -> "Document" -> "Downloads".

To restore the backup settings

1. To restore the backup settings, click [Restore].
2. Select a desired backup file.

-  If you perform the backup or restoration, the web browser will be closed and the camera will reboot.
- If you try to recover the config file backed up in other model, some functions may malfunction and you need to change the setting manually.

Log

You can check the system log or event log.

1. From the Setup menu, select the **<System (⚙)>** tab.

2. Click **<Log>**.

3. Select a log type.

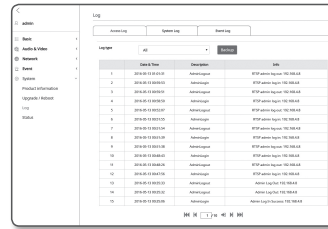
- Access Log : You can check the log information that contains the user's access and the access time.
- System log : You can check the system logs where any system changes are recorded including the time information.
- Event log : You can check the event logs including the time information.

4. From the right log list, select an item to search for.

- If you select **<All>** in the top left dropdown list, all logs for the applicable log type will be displayed.

5. If one page can not display all the logs available, use the bottom buttons to move to the previous, next, or the last item.

6. Click on the **<Backup>** button to save all the log data for the currently selected mode in the "time stamp value create by camera in modelname-mode-camera.txt file" in the download folder for the browser.



- Each page displays 15 logs with the latest one displayed at the top.
- Each log contains up to 1,000 records and after 1,000 records are saved, the oldest log is deleted when a new record is generated.

Status

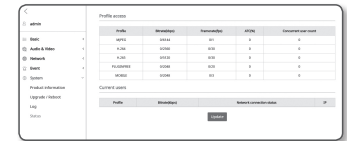
You can check the profile information.

1. From the Setup menu, select the **<System (⚙)>** tab.

2. Click **<Status>**.

3. The profile information screen is displayed.

- Profile access : Show the information of the newly added profile.
 - Profile : Show the information of the newly added codec.
 - Bitrate(kbps) : Show both the actual bit rate and the set bit rate.
 - Framerate(fps) : Show both the actual frame rate and the set frame rate.
 - ATC(%) : Show the ATC status.
 - Concurrent users count : Show the number of concurrent users who access the profile.
- Current users : Shows information on users accessing web viewer and displaying monitoring video.
 - Profile : Show the name of the profile accessed by the user.
 - Bitrate(kbps) : Show the current bit rate.
 - Network connection status : It shows whether the network is working fine.
 - IP : Show the IP address of the current user.



- To check information on the profile currently used, click **[Update]** again to refresh it. It takes a certain time for any changes to be applied.
- You can check the profile access status by clicking the **[Menu (≡)]** - **[Status (⚙)]** tab.

SPECIFICATION

Items		Description		
		QND-7010R/7020R/7030R	QNO-7010R/7020R/7030R	QNV-7020R/7030R
Video	Imaging Device	1/3" 4M CMOS		
	Total Pixels	2720x1536		
	Effective Pixels	2688x1520		
	Scanning System	Progressive		
	Min. Illumination	QND-7010R/QNO-7010R : Color : 0.5 Lux, B/W : 0 Lux QND-7020R/QNO-7020R/QNV-7020R : Color : 0.4 Lux, B/W : 0 Lux QND-7030R/QNO-7030R/QNV-7030R : Color : 0.3 Lux, B/W : 0 Lux		
Lens	Focal Length (Zoom Ratio)	QND-7010R/QNO-7010R : Fixed 2.8mm (F2.2) QND-7020R/QNO-7020R/QNV-7020R : Fixed 3.6mm (F2.2) QND-7030R/QNO-7030R/QNV-7030R : Fixed 6mm (F2.2)		
	Max. Aperture Ratio	F2.2		
	Angular Field of View	QND-7010R/QNO-7010R : D:128° / H:110° / V:63° QND-7020R/QNO-7020R/QNV-7020R : D:95° / H:81° / V:45° QND-7030R/QNO-7030R/QNV-7030R : D:62° / H:53° / V:31°		
	Min. Object Distance	-		
	Lens Type	Fixed		
	Mount Type	Board type		
Pan / Tilt /Rotate	Pan Range	0° ~ +350°	-	0° ~ +350°
	Tilt Range	0° ~ +67°	-	0° ~ +67°
	Rotate Range	0° ~ +355°	-	0° ~ +355°
Operational	Viewable Length	20m	QNO-7010R : 20m QNO-7020R/QNV-7020R : 25m QNO-7030R/QNV-7030R : 30m	
	Camera Title	Off / On (Displayed up to 20 characters per line) - W/W : English/Numeric/Special Characters - Common : Multi-line (Max 5), Color (Grey/Green/Red/Blue/Black/White), Transparency, Auto Scale by Resolution		
	Day & Night	True Day & Night		

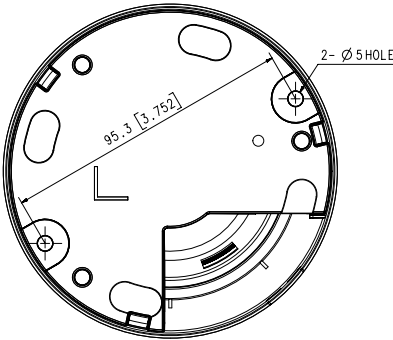
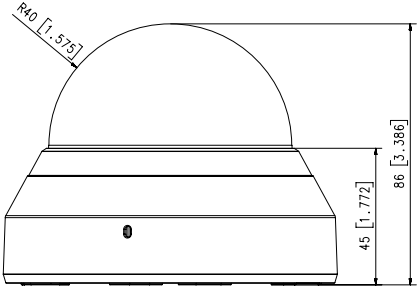
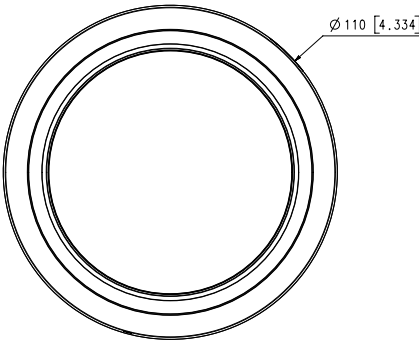
Items		Description		
		QND-7010R/7020R/7030R	QNO-7010R/7020R/7030R	QNV-7020R/7030R
Operational	Backlight Compensation	Off / BLC		
	Wide Dynamic Range	120dB		
	Digital Noise Reduction	SSNR (Off / On)		
	Motion Detection	Off / On (4ea polygon zones)		
	Privacy Masking	Off / On (6ea rectangler zones)		
	Gain Control	Off / Low / Middle / High		
	White Balance	ATW / AWC / Manual / Indoor / Outdoor		
	LDC (Lens distortion control)	On/Off (5 levels with Min/Max)		
	Electronic Shutter Speed	Minimum / Maximum / Anti flicker		
	Flip / Mirror	Flip / Mirror / Hallway view		
	Intelligent Video Analytics	Motion detection with metadata, tempering, defocus detection		
	Alarm I/O	Input 1ea / Output 1ea		
	Alarm Triggers	Motion detection, Tampering Detection, SD card error, NAS error, Alarm input, Defocus detection		
	Alarm events	• File upload via FTP, E-Mail • Notification via E-Mail • Local storage(SD/SDHC/SDXC) or NAS recording at Event (Alarm Triggers) • External output		
Network	Ethernet	RJ-45 (10/100BASE-T)		
	Video Compression Format	H.265, H.264, MJPEG		
	Resolution	2592x1520 / 2560x1440 / 2304x1296 / 1920x1080 / 1280x1024 / 1280x960 / 1280x720 / 1024x768 / 800x600 / 800x450 / 720x576 / 720x480 / 640x480 / 640x360 / 320x240		
	Max. Framerate	H.265/H.264 - Max 20fps at 4M, Max 30fps at 2M all resolutions MJPEG - Max 15fps @ all resolution		
	Smart Codec	WiseStream		
	Video Quality Adjustment	H.264/H.265 : Target Bitrate Level Control MJPEG : Quality Level Control		

Items	Description		
	QND-7010R/7020R/7030R	QNO-7010R/7020R/7030R	QNV-7020R/7030R
Network	Bitrate Control Method	H.264/H.265 : CBR or VBR MJPEG : VBR	
	Streaming Capability	Multiple Streaming (Up to 3 Profiles)	
	Audio I/O	Built-in MIC	Line in
	Audio Compression Format	G.711 μ -law /G.726 Selectable G.726 (ADPCM) 8KHz, G.711 8KHz G.726 : 16Kbps, 24Kbps, 32Kbps, 40Kbps	
	Audio Communication	Uni-directional	
	IP	IPv4, IPv6	
	Protocol	TCP/IP, UDP/IP, RTP(UDP), RTP(TCP), RTCP, RTSP, NTP, HTTP, HTTPS, SSL/TLS, DHCP, PPPoE, FTP, SMTP, ICMP, IGMP, SNMPv1/v2c/v3(MIB-2), ARP, DNS, DDNS, QoS, PIM-SM, UPnP, Bonjour	
	Security	HTTPS(SSL) Login Authentication Digest Login Authentication IP Address Filtering User access Log 802.1x Authentication	
	Streaming Method	Unicast / Multicast	
	Max. User Access	6 users at Unicast Mode	
	Edge Storage	Micro SD/SDHC/SDXC (up to 128GB) - motion Images recorded in the SD/SDHC/SDXC memory card can be downloaded. NAS(Network Attached Storage) Manual recording at Local PC	
	Application Programming Interface	ONVIF Profile S/G SUNAPI(HTTP API)	
	Webpage Language	English, French, German, Spanish, Italian, Chinese, Russian, Japanese, Swedish, Portuguese, Czech, Polish, Turkish, Dutch, Hungarian, Greek	

Items	Description		
	QND-7010R/7020R/7030R	QNO-7010R/7020R/7030R	QNV-7020R/7030R
Network	Web Viewer	Supported OS : Windows 7 / 8.1 / 10, MAC OS X 10.9, 10.10, 10.11 Plug-in free web viewer Supported web browsers : Google Chrome 47, MS Edge 20 Plug-in web viewer Supported web browsers : MS Explorer 11, Mozilla Firefox 43, Apple Safari 9 ※ Mac OS X only	
	Central Management Software	SmartViewer	
	Pixel Counter	Support (plug-in viewer only)	
Environmental	Operating Temperature / Humidity	-10°C ~ +55°C (14°F ~ +131°F) / Less than 90% RH	-30°C ~ +55°C (-22°F ~ +131°F) / Less than 90% RH * Start up should be done at above -20°C
	Storage Temperature / Humidity	-30°C ~ +60°C (-22°F ~ +140°F) / Less than 90% RH	
	Ingress Protection	-	IP66
	Vandal Resistance	IK08	IK10
Electrical	Input Voltage / Current	PoE(IEEE802.3af, Class3), DC 12V	
	Power Consumption	QND-7010R : Max. 7W(PoE), Max. 5.8W(DC12V) QND-7020R/7030R : Max. 6.5W(PoE), Max. 5.43W(DC12V)	Max. 7W(PoE), Max. 6W(DC12V) Max. 6.8W(PoE), Max. 5.7W(DC12V)
Mechanical	Color / Material	Ivory / Plastic	Gray / Metal Ivory / Metal
	Dimension (ØxH)	Ø110 x H86mm	Ø70.0 x H246mm Ø120.3mm x H91.7mm
	Weight	290g	730g 490g

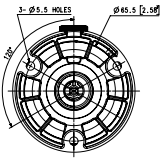
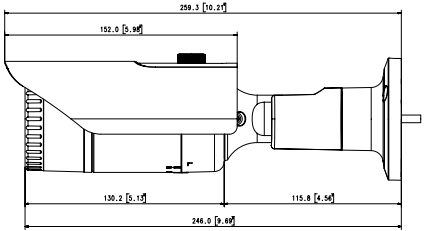
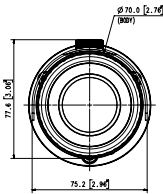
PRODUCT OVERVIEW

QND-7010R/7020R/7030R



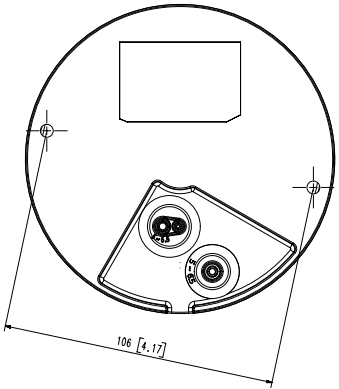
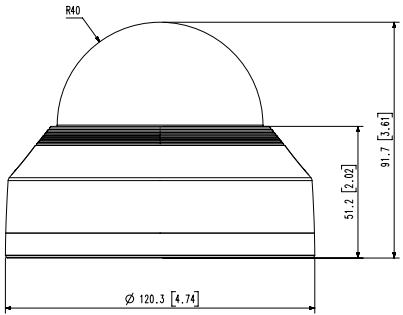
Unit : mm (inch)

QNO-7010R/7020R/7030R



Unit : mm (inch)

QNV-7020R/7030R



TROUBLESHOOTING

PROBLEM	SOLUTION
No video is displayed when accessing the plug-in free webviewer on Safari via HTTPS.	- On the authentication popup window prompted when initially accessing https, click "View Authentication Certificate" and select the "Always trust when connecting to the designated webviewer IP" check box. - If the webviewer continues failing to display a video after you select "Next" on the message window below, press the command key + Q to exit the Safari browser, access again and follow the procedures stated above.
I can't access the camera from a web browser.	- Check to make sure that the camera's Network settings are appropriate. - Check to make sure that all network cables have been connected properly. - If connected using DHCP, verify that the camera is able to acquire dynamic IP addresses without any problem. - If the camera is connected to a Broadband Router, verify that port forwarding is properly configured.
Viewer got disconnected during monitoring.	- Connected Viewers become disconnected upon any change to camera or network configurations. - Check all network connections. - If the camera is connected over an PPPoE network, it's possible for Viewer to disconnect under poor network conditions.
No video is displayed when I newly access the webviewer or connect streaming to the client.	The maximum number of profiles available is 3. The connection may be lost if you use 4 or more of profiles. Example) If you access MJPEG, H264 and H265 and then access with a different profile, the connection will be lost.
The camera connected to the network is not detected in the IP installer program.	Turn off the firewall settings on your PC and then search the camera again.
Images overlap.	Check whether two or more cameras are set to a single multicast address instead of different addresses. If a single address is used for multiple cameras, the images may overlap.
No image appears.	If the transmission method is set to multicast, check whether there is a router that supports multicast in the LAN the camera is connected to.

PROBLEM	SOLUTION
File is not transferred to the email even if a motion detection event is generated with <Motion detection> set to <On> in the <Event> page.	- Verify the settings in the following sequence: A. Check <Data & Time> settings. B. The <Motion detection> should be set to <Enable>. C. Check if the <E-mail> option of <Event setup> menu is checked to use.
Cannot record into the Micro SD memory card.	Check if the memory card is defective.
Micro SD memory card is inserted but the camera does not operate properly.	- Check if the memory card is inserted in the proper direction. Operation of memory card that is formatted by other devices is not guaranteed with this camera unit - Format the memory card again in <Setup> → <Event> → <Storage> menu.
Cannot record in the NAS.	Confirm that the information registered in the NAS is correct.
It reports that NAS setting has failed.	- Confirm that the IP address of the NAS is valid. - Confirm that the ID/password of the NAS is valid. - Confirm that you can access the folder designated as the default folder using the ID of the NAS. - Confirm that the NAS SMB/CIFS items are unchecked. - Confirm that the NAS IP address and the camera IP address are in the same format. ex) The NAS & camera subnet mask initial value is 255.255.255.0. If the IP address is 192.168.20.32 then the NAS IP address should be in the range of 192.168.20.1~192.168.20.255. - Check whether you tried to access as another user without formatting the default folder saved or used. - Confirm that you used recommended NAS equipment.

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ethtool-4.2	GPL 2.0	
mtdd-1.5.2	GPL 2.0	ftp://ftp.infradead.org/pub/mtdd-utils
mi-diag-2.11	GPL 2.0	
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The Unix configuration script "configure" was produced with GNU Autoconf. It is copyright by the Free Software Foundation but is freely distributable. The same holds for its supporting scripts (config.guess, config.sub, ltconfig, ltmain.sh). Another support script, install-sh, is copyright by M.I.T. but is also freely distributable.

It appears that the arithmetic coding option of the JPEG spec is covered by patents owned by IBM, AT&T, and Mitsubishi. Hence arithmetic coding cannot legally be used without obtaining one or more licenses. For this reason, support for arithmetic coding has been removed from the free JPEG software. (Since arithmetic coding provides only a marginal gain over the unpatented Huffman mode, it is unlikely that very many implementations will support it.) So far as we are aware, there are no patent restrictions on the remaining code.

The IJG distribution formerly included code to read and write GIF files. To avoid entanglement with the Unisys LZW patent, GIF reading support has been removed altogether, and the GIF writer has been simplified to produce "uncompressed GIFs". This technique does not use the LZW algorithm; the resulting GIF files are larger than usual, but are readable by all standard GIF decoders.

We are required to state that

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established by T-Engine Forum
on January 23, 2004
revised on June 17, 2004
revised on December 21, 2006
revised on March 24, 2009

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Julian Seward, jseward@bzip.org

bzip2/libbzip2 version 1.0.5 of 10 December 2007

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Jean-loup Gailly Mark Adler

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The data format used by the zlib library is described by RFCs (Request for Comments) 1950 to 1952 in the files <http://www.ietf.org/rfc/rfc1950.txt> (zlib format), [rfc1951.txt](http://www.ietf.org/rfc/rfc1951.txt) (deflate format) and [rfc1952.txt](http://www.ietf.org/rfc/rfc1952.txt) (gzip format).



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